

# Linnea Gandhi

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CONTACT INFORMATION	Operations, Information, and Decisions Department 500 Jon M. Huntsman Hall 3730 Walnut St. Philadelphia, PA 19104	lgandhi@upenn.edu
EDUCATION	<b>Wharton School, University of Pennsylvania</b> Ph.D., Operations, Information, and Decisions Affiliations: Computational and Social Science Lab, Behavior Change for Good Initiative, Schweitzer Lab	Philadelphia, PA Sep 2020-Present
	<b>The University of Chicago Booth School of Business</b> M.B.A., Managerial & Organizational Behavior, Statistics Honors: Dean's Prize for Best Educational Programming (2014)	Chicago, IL Sep 2012-Jun 2014
	<b>Harvard University</b> A.B., Social Studies Citations: French, Spanish Honors: Magna Cum Laude (2007), Phi Beta Kappa (2006)	Cambridge, MA Sep 2003-Jun 2007
TEACHING EXPERIENCE	<b>Wharton School, University of Pennsylvania</b> Lecturer, The Choice Architecture Lab	Philadelphia, PA Sep 2022-Present
	<b>The University of Chicago Booth School of Business</b> Adjunct Assistant Professor of Behavioral Science Core Courses: Managerial Decision-Making Electives: Strategic Uncertainty, Choice Architecture in Practice	Chicago, IL and London, UK Mar 2023-Present Mar 2017-Jun 2020
	Executive Education Lecturer, Behavioral Science	Jul 2020-Present
	<b>The University of Chicago Booth School of Business</b> Teaching Assistant for Prof. Richard Thaler Core Courses: Managerial Decision-Making	Jul 2014-Dec 2022
INDUSTRY EXPERIENCE	<b>BehavioralSight</b> (behavioral science consulting) Founder & CEO managing team of five with global client portfolio Products: online "noise" course, business experiment planning tool Services: workshops & talks, behavioral design, experimentation	Chicago, IL and New York, NY Mar 2017-Feb 2022
	<b>TGG Group</b> (behavioral science consulting, founder Prof. Steve Levitt) Managing Director (prior: Senior Associate, Principal) Collaborators: Prof. Daniel Kahneman, Prof. Eric Johnson Responsibilities: manage 30 FTEs, lead projects & client development	Chicago, IL Sep 2014-Feb 2017
	<b>ideas42</b> (behavioral science consulting, founder Prof. Sendhil Mullainathan) Graduate intern	New York, NY Jun 2013-Aug 2013
	<b>Boston Consulting Group</b> (strategy consulting) Consultant (prior: Associate, Senior Associate)	Chicago, IL and Paris, France Oct 2009-Aug 2012

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## Harvard Business School

Research Associate and Case Writer for professors in Finance & BGIE

Boston, MA

Jul 2007-Aug 2009

### AWARDS, FELLOWSHIPS, & GRANTS

Penn Presidential PhD Fellow, 2021-2024

Analytics at Wharton Grant for “Building a Nudge Map”, 2022 & 2023

Marjorie Weiler Prize for Excellence in Writing for “Problems with Premortems”, 2022

Winner of AOM MOC Best Paper with Practical Implications Award, 2022

Wharton Risk Center Russell Ackoff Doctoral Fellowship Award, 2021-2022 and 2022-2023

Society for Judgment and Decision Making, Honorable Mention for Conference Poster, 2022

The University of Chicago Booth School of Business, Executive MBA Outstanding TA Award, 2021

### JOURNAL ARTICLES

Milkman, K., **Gandhi, L.**, Ellis, S., Graci, H., Gromet, D., Mobarak, R., Buttenheim, A., Duckworth, A., Pope, D., Stanford, A., Thaler, R., & Volpp, K. (2022). A citywide experiment testing the impact of geographically targeted, high-pay-off vaccine lotteries. *Nature Human Behaviour*, 1-10.

*Author contributions: design and launch of the lottery, analysis, initial draft, editing*

Patel, M. S., Milkman, K. L., **Gandhi, L.**, Graci, H. N., Gromet, D., Ho, H., ... & Duckworth, A. L. (2022). A Randomized Trial of Behavioral Nudges Delivered Through Text Messages to Increase Influenza Vaccination Among Patients With an Upcoming Primary Care Visit. *American Journal of Health Promotion*.

*Author contributions: work on supporting publications, below*

Milkman, K. L., Patel, M. S., **Gandhi, L.**, Graci, H. N., Gromet, D. M., Ho, H., Kay, J. S., Lee, T.W., Akinola, M., Beshears, J., Bogard, J.D., Buttenheim, A., Chabris, C.F., Chapman, G.B., Choi, J.J., Dai, H., Fox, C., Goren, A., Hilchey, M.D., Hmurovic, J., John, L.K., Karlan, D., Kim, M., Laibson, D., Lambertson, C., Madrian, B.C., Meyer, M.N., Modanu, M., Nam, J, Rogers, T., Rondina, R., Saccardo, S., Shermohammed, M., Soman, D., Sparks, J., Warren, C., Weber, M., Berman, R., Evans, C.N., Snider, C.K., Tsukayama, E., Can den Bulte, C., Volpp, K.G., & Duckworth, A. L. (2021). A megastudy of text-based nudges encouraging patients to get vaccinated at an upcoming doctor’s appointment. *Proceedings of the National Academy of Sciences*, 118(20).

*Author contributions: researcher predictions, cross-treatment attribute analysis, writing*

Milkman, K. L., **Gandhi, L.**, Patel, M. S., Graci, H., Gromet, D., Ho, H., Kay, J. S., Bogard, J., Brody, I., Chabris, C., Chang, E., Chapman, G.B., Dannals, J., Goldstein, N.J., Goren, A., Hersfield, H., Hirsch, A., Hmurovic, J., Horn, S., Karlan, D., Kristal, A., Lambertson, C., Meyer, M.N., Oakes, A., Schweitzer, M.E., Shermohammed, M., Talloen, J.H., Warren, C., Whillans, A., Yadav, K., Zlatev, J., Berman, R., Evans, C., Snider, C., Tsukayama, E., Van den Bulte, C., Volpp, K., & Duckworth, A. (2021). A 680,000-person megastudy of nudges to encourage vaccination in pharmacies. *Proceedings of the National Academy of Sciences*, 119(6).

*Author contributions: researcher predictions, cross-treatment attribute analysis, writing*

### IN PRESS

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### IN PROGRESS

**Gandhi, L.** and Watts, D. “Building a Nudge Map: A Use Case of Research Cartography to Enable Cumulative Science.”

**Gandhi, L.**, Duke, A., and Schweitzer, M. “Debiasing and the Law of Unintended Consequences”

Kahneman, D., **Gandhi, L.**, Manning, B., and Duckworth, A. “What You Study Isn’t All There Is: How To Avoid the Focusing Illusion When Designing Psychology Experiments.”

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Jovanova, M., **Gandhi, L.**, and Watts, D. “Rhetorical Sins: An Investigation into the Cues and Consequences of Linguistic Researcher Degrees of Freedom.”

## BOOK CHAPTERS

**Gandhi, L.** “The Integrated Model.” In Building Behavioral Science in an Organization, eds., Khan, Z. and Newman, L. *Action Design* (2021)

## CASE STUDIES

Foley, C. Fritz and Goldberg, Lena G. and **Meyer, Linnea N.**, “Chrysler's Sale to Fiat” (May 27, 2010). Harvard Business School, Case No. 210-022, Harvard Business School Finance Unit, Harvard Business School General Management Unit, Available at SSRN: <https://ssrn.com/abstract=1619519>

Foley, C. Fritz and Chen, Michael Shih-ta and Johnson, Matthew and **Meyer, Linnea N.**, “Noble Group” (October 5, 2009). HBS Case No. 210-021, Harvard Business School Finance Unit, Available at SSRN: <https://ssrn.com/abstract=1496889>

Foley, C. Fritz and **Meyer, Linnea N.**, “Nomura's Global Growth: Picking Up Pieces of Lehman” (August 25, 2009). HBS Case No. 210017, Harvard Business School Finance Unit, Available at SSRN: <https://ssrn.com/abstract=1467616>

Foley, C. Fritz and Meyer, **Linnea N.**, “WL Ross and Plascar” (March 4, 2009). HBS Case No. 209-091, Harvard Business School Finance Unit, Available at SSRN: <https://ssrn.com/abstract=1418586>

Foley, C. Fritz and **Meyer, Linnea N.**, “Finansbank 2006” (May 20, 2008). HBS Case No.: 208-108, Available at SSRN: <https://ssrn.com/abstract=1270169>

## OTHER WRITING

**Gandhi, L.** and Johnson, E. “8 Things to Do Before You Run a Business Experiment.” *Harvard business review online*. (2019).

**Gandhi, L.** “Testing, Testing: Not All Failures Are Created Equal.” *PeopleScience online*. (2018).

Leonard, K. and **Gandhi, L.** “Blending Science and Comedy to Fix the Fault in Employee Defaults.” *Second City Works online*. (2017)

Kahneman, D., Rosenfield, A.M, **Gandhi, L.**, and Blaser, T. “Noise: How to overcome the high, hidden cost of inconsistent decision making.” *Harvard business review* 94, no. 10 (2016): 38-46.

## INVITED TALKS

Desayuno Conductual, hosted by BeWay and Novastar, Madrid (2022)

Harvard Business School Nifty Experimental Research across Disciplines (NERD) Lab (2022)

Comunidade de Ciências Comportamentais (2022)

Behavioral Insights Global (2021)

## CONFERENCE PRESENTATIONS & POSTERS

**Research Cartography: How to Build a Map to Navigate the “Do Nudges Work?” Debate, and Beyond**

Berkeley Initiative for Transparency in the Social Sciences Annual Workshop  
(Berkeley, live talk, 2023)

**Pressing the Brakes on the Premortem: Evaluating a Popular Yet Untested Debiasing Intervention**

Society for Personality and Social Psychology “Beyond Academia” Pre-Conference  
(online, live flash talk, 2023)

**Problems with Premortems: Self-Serving Bias in a Popular Debiasing Strategy**

Academy of Management Conference  
(online, live talk, 2022)

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**You're likely to get lucky! An experimental evaluation of raising the odds in a high-stakes regret lottery**

Society for Judgment and Decision Making Conference  
(online, live talk, 2022)

**Problems with Premortems: Self-Serving Bias in a Popular Debiasing Strategy**

Society for Judgment and Decision Making Conference  
(online, poster session, 2022)

**The Philly Vax Sweepstakes**

Annual Behavioral Science & Health Symposium  
(Philadelphia, live talk, 2021)

UNIVERSITY  
SERVICE

OID 299: Judgment and Decision Making Research, Mentor, Spring & Fall 2021  
Wharton Reading Program Mentor, 2021

OTHER

HCD Mindset Podcast: The Struggle of Storytelling as a Researcher, 2023  
HCD Mindset Podcast: Nudge Cartography, 2023

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- BOOK                    Kahneman, D., Sibony, O., & Sunstein, C. R. (2021). Noise: a flaw in human judgment. Little, Brown.
- PROJECT                Johnson, E., (2021). The Elements of Choice: why the way we decide matters. Penguin Random  
SUPPORT                House.
- Thaler, R. (2015). The Making of Behavioral Economics. W.W. Norton & Company.
- 
- FUN STUFF             1. I love hanging out with my two dogs, reading epic science fiction / fantasy books (I am 70% through  
                              the Wheel of Time!), and taking naps – all of which are highly correlated on the weekends.
2. Despite my name, non-linearity dominates my career path: academia was preceded by  
                              entrepreneurship, entrepreneurship by industry, industry by academia, and academia by competitive  
                              ballroom dance.

Curriculum Vitae updated February 2023