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EDUCATION

Doctor of Philosophy in Industrial Administration, Herman C. Krannert Graduate School of Industrial Administration, Purdue University, West Lafayette, Indiana.

- Major Area: Marketing – Major emphasis on the application of quantitative methods and econometric techniques to marketing problems, marketing research, model building, contemporary marketing theory, and consumer behavior.
- Minor Area: Behavioral Science – Coursework in simulation models of decision making, experimental design, experimental laboratory methods for research in social behavior, uses of the laboratory method, and decision theory.
- Research Methodology – Coursework in multivariate statistics, multidimensional scaling, numerical taxonomy, and nonparametric statistics.

Doctoral Dissertation:

An Empirical Study of Brand Choice and Switching Behavior

Dissertation Chairman: Frank M. Bass

Honorary Master of Science, The Wharton School, University of Pennsylvania, Philadelphia, Pennsylvania.

Attended Masters of Business Administration Program, Graduate Business School, Tulane University, New Orleans, Louisiana.

Bachelor of Science in Business Administration, University of Kansas, Lawrence, Kansas. Bachelor of Arts in Statistics and Political Science, University of Kansas.

ACADEMIC EMPLOYMENT

The Wharton School, 1980-Present

The William S. Woodside Professor, 1992-Present.

The Julian Aresty Professor, 1988-1992.

Vice Dean and Director of the Wharton Graduate Division, University of Pennsylvania, 1987-1992.

Director of Wharton /PIMS Strategy Research Center, 1985-1989.

(Numerous other committees)

Affiliated Faculty Member, Analytics at Wharton, The Wharton School, University of Pennsylvania, Philadelphia, Pennsylvania.

Other Academic Appointments

Executive Director, The Marketing Science Institute, July 1999-2001

Visiting Professor at Stanford Business School, Palo Alto, California, 1987-1988.

Visiting Professor, INSEAD, Fontainebleau, France, Summer 1984, 1985.

Assistant Professor of Marketing, Harvard Business School, July 1975-June 1980.
Research Assistant for Professor Frank M. Bass, Purdue University, West Lafayette, Indiana, Spring 1974.
Graduate Instructor in Industrial Administration, Purdue University, September 1972-August 1974.
Research Assistant for Professor John O. Tollefson, Kansas University, Lawrence, Kansas, Summer 1972.
Academic Trustee, Marketing Science Institute, Cambridge, Massachusetts, 1993-1999, 2001-2005.
Research Associate, Marketing Science Institute, Cambridge, Massachusetts, 1975-1980.

Other

Indian School of Business (ISB), Hyderabad, Marketing Metrics, November-December 2005.
Chinese European Business School (CEIBS), Shanghai, Beijing, and Shenzhen Competitive Marketing Strategy, Executive MBA (EMBA), 2003, 2004, 2005.
Interdisciplinary Center (IDC), Herzalia, Israel, Competitive Marketing Strategy, June 2003, December 2005.
Singapore Management University (SMU), Singapore, Competitive Marketing Strategy, July 2003, 2004, 2005.
Member of Executive Committee, Marketing Science Institute, Cambridge, Massachusetts, 2001-2005.
Member of Executive Director Council, Marketing Science Institute, Cambridge, Massachusetts, 2005-present.
Member of Philadelphia Global Identity Partnership (PGIP) Leadership Council, 2019-Present.

TEACHING

The Wharton School, University of Pennsylvania, July 1980-present.

Marketing Management (MBA Program and Executive MBA Program)
Advanced Management Program (Executive Education Program, Faculty)
Marketing Research (MBA Program)
Research for Strategic Decisions in Marketing (MBA Program)
Linking Marketing Metrics to Financial Consequences (MBA Program)
Pro-Seminar (Ph.D. Program)
Marketing Strategy (MBA Program and Executive MBA Program)
Core Marketing (MBA Program)
Marketing Metrics (MBA Program and Executive Education Program, Academic Director and Faculty)
Competitive Marketing Strategies (Executive Education Program, Academic Director and Faculty)
Essentials of Marketing (Executive Education Program, Faculty)
Pricing (Executive Education Program, Faculty)
CFO (Executive Education Program, Faculty)
Numerous Company Specific Programs

Stanford Business School, September 1987-January 1988.

Marketing Research (MBA Program), September 1987-January 1988
Senior Management Program (1988, 1989, 1990)

INSEAD, April 1984-June 1984, May-June 1985.

Marketing Strategy (MBA Program), April 1984-June 1984, May-June 1985
Advanced Industrial Marketing Strategy, most every year since 1985-2015 (Executive Program)

Harvard Business School, July 1975-June 1980.

First-Year Marketing (MBA Program)
Marketing Research and Information Systems (MBA Program)
Marketing Research Methodology (DBA Program)

Research Design and Data Collection Methods (DBA Program)

Purdue University, September 1972-August 1974.

Marketing Principles: Undergraduate
Marketing Management: Undergraduate
Advertising Effectiveness: Undergraduate

COMMITTEE WORK

Department and University

Ad hoc committee on WEMBA
Ad hoc committee on Cross-functional Integration
AMA and Early Career Hiring Committee, 2019-2020
MBA Curriculum Committee
MBA Executive Committee
MBA Graduation Committee
MBA Liaison Committee, 2019-2020
University Communications Committee
University Classroom Facilities Committee
X-Functional Committee
Committee for On-going Online Learning (COOL), 2021
Committee on Academic Freedom and Responsibility
Curriculum Innovation & Review Committee (CIRC), 2020-2021, 2021-2022, 2023-2024
Vice Dean Search Committee
Future of Advertising Committee
Knowledge @ Wharton Committee
Marketing Curriculum Committee
Marketing Department Colloquia, 2019
Marketing Department IT, Website, Communication Committee, 2021-2022
Numerous other committees, too many to list

Doctoral Dissertation

<i>Candidate</i>	<i>Employer</i>
Marjorie Adams	University of Virginia
John Bateson	London School of Business
Suneal Bedi	Indiana University
William Boulding	Duke University
Cynthia Fraser	Columbia University
Steve Goldberg	University of Texas
Louis Gutentag	American Hospital Supply
Yogesh Joshi	University of Maryland
Rowland Moriarty	Harvard Business School
William Moulton	BASES
Erica Okada	University of Washington
Philip Parker	INSEAD
Edward Popper	Federal Trade Commission
Carsten Poulsen	Aalborg University
John Quelch	Harvard Business School
Venkat Ramaswamy	University of Michigan
Sanjay Rao	Synergic Resources Corporation
Dan Sarel	University of Miami of Florida
Emine Sarigollu	McGill University
Robert Young	Northeastern University

CONFERENCE WORK

Responsible Research Summit (2022, 2023)
Co-chair, Marketing Strategy Meets Wall Street (2019, 2022)
Organizing Committee Member, Chair and Co-Chair, Marketing Meets Wall Street Conference (2013, 2015, 2017, 2019)
Host, Wharton Nation Brand Conference (2016)
Session Chair, Theory + Practice in Marketing Conference (2015)
Honorary Co-Chair, Annual Conference of China Marketing Science (2013)
Chair, AMA Winter Educators' Conference (2003, 2012)
Co-hosted the CMO Summit at Wharton (2002, 2003)
and others

HONORS/AWARDS

Responsible Research in Business & Management (RRBM) Fellow, 2025.
AMA-EBSCO-RRBM Award, 2025
Global Retail Brand Research Fellow, 2025.
Chair Professorship: David J. Reibstein Professor of Marketing Strategy, Woxsen University, 2025.
Department named: The David J. Reibstein Department of Marketing and Strategy, Woxsen University, 2025.
2021 PwC Finance Forum Best Paper Award for "Inalienable Customer Capital, Corporate Liquidity, and Stock Returns," with Weinstein Wei Dou, Yan Ji, and Wei Wu.
<https://www.pwccn.com/zh/3535summit.html>
SSRN Top Ten Download List 2020 for the 2020 working paper, "Drowning in Metrics: How Managers Select and Trade-off Metrics for Making Marketing Budgetary Decisions."
Inducted as a Fellow at the College of Physicians, 2017.
The Rodney L. White Center for Financial Research winner of the 2017 Marshall Blume Prizes in Financial Research for "Consumer Capital, Financial Constraints and Stock Returns" by Winston Wei Dou, Yan Ji, David Reibstein, and Wei Wu.
MSI Top Download Award 2015 for working paper "Marketing Return on Investment: Seeking Clarity for Concept and Measurement."
iSIG Fellow, 2014.
Wharton Class of 2008, "Goes above and beyond the call of duty" Award.
Wharton Class of 2007, "Goes above and beyond the call of duty" Award.
Marketing Metrics: 50+ Metrics Every Executive Should Master (2006) was named as the "Best Business Book: Marketing by Strategy & Business in 2007."
John S. Day Distinguished Alumni Academic Service Award at Purdue University, 2005.
WEMBA Excellence in Teaching Award, 1995, 1996, 1997, 1998, 2020.
The Helen Kardon Moss Anvil Award for Excellence in Teaching in the Graduate Division, 1995.
Miller-Sherrerd MBA Core Teaching Award, 1993-1999, 2004, 2005, 2007, 2008.
Named "The Pick of the B-school Crop," Business Week, 1993.
Selected by Fortune magazine as one of the nation's eight "Most Favorite Business School Professors" (the only one selected in marketing), January 22, 1982.
University of Pennsylvania Lindback Award Nominee (1981-82 – selected by faculty).
The Class of 1984 award (for the best teaching rating at Wharton for the preceding two years) 1987, 1995.
Wharton Excellence in Teaching Award, 1982, 1984-1988, 1993-1999, 2006, 2024.
Wharton Anvil Award Finalist (1981, 1982, 1983, 1984, 1985, 1986, 1987 – selected by students).
The Outstanding Graduate Instructor at Purdue University, The Krannert School (1973-74 – selected by students).
An Outstanding Graduate Instructor at Purdue University, The Krannert School (1973-74 – selected by students and faculty).
And, numerous others.

REVIEWING AND EDITING

Advisory Board Member, *Business & Management Journal*

Co-editor, *Marketing Intelligence Review (MIR)*, The Journal of Nuremberg Institute for Market Decisions, Vol. 15/No.1/2023.

Special Editor, *Administrative Science*.

Co-editor, Chicago Case Research Journal, 2015.

Co-Editor, special issue on B2B Research, *Marketing Letters*, Sept 2010; Vol. 21, No. 3.

Co-edited a special issue of *Marketing Science* on “Competitive Responsiveness” (Winter 2005).

Editorial Review Board

International Journal of Internet Marketing and Advertising

International Journal of Research in Marketing

Marketing Management

Marketing Letters

Reviewing

Marketing Science

Management Science

Journal of Marketing

Journal of Marketing Research

International Journal of Marketing Research

Marketing Letters

Marketing Management

MSI (Dissertation competition, Special issue of *Journal of Marketing*)

RESEARCH PUBLICATIONS

Refereed Journal Articles:

“Navigating the Headwinds and Tailwinds Shaping the Marketing Strategy Discipline,” with George S. Day and Yoram Wind, *Strategic Management Journal* (Forthcoming).

“Marketing Scholarship and Environmentally-Sustainable Retailing: A Two-Stage Framework for Greener Consumption and Production,” with Christoph Ungemach, Vivek Astvansh, Suneal Bedi, Dinesh Puranam, Anna Saez de Tejada Cuenca, Tamara L. Sheldon, Christian Blanco, Sara Constantino, Tamar Makov, Shelie A. Miller, O. Cem Ozturk, David Reibstein, David J. Hardisty, (forthcoming in *Journal of Retailing*). <https://doi.org/10.1016/j.jretai.2026.03.001>.

“Harnessing Generative AI to Drive Responsible Business Research and Accelerate Social Impact,” with David Steingard and Mark Normandin. *Journal of Social Impact in Business Research* (2026), 2(1), pp. 36-50. <https://doi.org/10.1108/JSIBR-11-2024-0051>.

“Revolutionizing Societal Impact in Business School Research: Can the FT50 Lead the Change?” with David Steingard, Simon Linacre, Dylan Flynn, and Caden Springer, *Society and Business Review* (2026), 21(2), pp. 316-333, <https://doi.org/10.1108/SBR-08-2025-0334>.

- “Metaverse—will it change the world or be a whole new world in and of itself,” With Raghu Iyengar. *Academy of Marketing Science Review* (2023), 13, pp. 144-150. <https://doi.org/10.1007/s13162-023-00258-2>.
- “The Modern Marketing Dashboard: Back to the Future,” co-editor of special issue with Koen Pauwels. *Marketing Intelligence Review (MIR)*, The Journal of Nuremberg Institute for Market Decisions (2023), 15(1), pp. 10-17. <https://www.nim.org/en/publications/nim-marketing-intelligence-review/detail-issue/marketing-dashboards>.
- “Crypto-marketing: how non-fungible tokens (NFTs) challenge traditional marketing,” with Reto Hofstetter, Emanuel de Bellis, Leif Brandes, Melanie Clegg, Cait Lamberton, Felicia Rohlfen, Bernd Schmitt, and John Z. Zhang. *Marketing Letters* (2022), 33, pp. 705-711. <https://link.springer.com/article/10.1007/s11002-022-09639-2>.
- “Academia in Court: How Marketing Scholarship Informs the Law,” with Christopher Borek, Robert Vigil, and Suneal Bedi. *Impact at Journal of Marketing Research* (2022). <https://www.ama.org/2022/07/28/academia-in-court-how-marketing-scholarship-informs-the-law/>
- “Guest Editorial: Responsible Research in Marketing,” with Michael Haenlein, Mary Jo Bitner, Ajay K. Kohli, and Katherine N. Lemon. *Journal of Academy of Marketing Science* (2022), 50, pp. 8-12. <https://link.springer.com/article/10.1007%2Fs11747-021-00812-z>
- “Damaged Damages: Errors in Patent and False Advertising Litigation,” with Suneal Bedi. *Alabama Law Review* (2021), 73(2), pp. 385-436.
- “Inalienable Customer Capital, Corporate Liquidity, and Stock Returns,” with Winston Wei Dou, Yan Ji, and Wei Wu. *Journal of Finance* (2021), 76(1), pp. 211-265. <https://doi.org/10.1111/jofi.12960>
- “Encouraging Business Scholars to Address Issues Facing Society,” with Leonard L. Berry, Frank Wijen, Luk Van Wassenhove, Chris Voss, Anders Gustafsson, Ann Vereecke, and Ruth Bolton. AACSB (2021). <https://aacsb.edu/blog/2021/february/encouraging-business-scholars-to-address-societal-impact>
- “Measuring Trademark Dilution by Tarnishment,” with Suneal Bedi. *Indiana Law Journal* (2020), 95(3).
- “The Past, Present, and Future of Brands and Branding Research,” with Travis Tae Oh, Kevin Lane Keller, Scott A. Neslin, and Donald R. Lehmann. *Marketing Letters* (2020), 31, pp. 151-162. <http://link.springer.com/article/10.1007/s11002-020-09524-w>.
- “World Leaders and Nation Brands,” with Suneal Bedi. *Mind Your Marketing* (2018), The Journal of World Marketing Summit, 1(1).
- “Die Marke Deutschland,” with Denise Dahlhoff. *Global Investor* (2017), 3, pp. 69-72.
- “Improving Economic Prosperity through Nation Branding,” *Mind Your Marketing* (2016), The Journal of World Marketing Summit, 2(1), pp. 100-106.
- “Turf Wars: Product Line Strategies in Competitive Markets,” with Yogesh V. Joshi and Zhong J. Zhang. *Marketing Science* (2016), 35(1), pp. 128-141.

- “Closing the Gap between Marketing and Finance: The Link to Driving Wise Marketing Investment,” *GfK Marketing Intelligence Review Journal Online* (2015), 7(1), pp. 22-27.
- “Marketing Return on Investment: Seeking Clarity for Concept and Measurement,” with Paul W. Farris, Dominique M. Hanssens, and James D. Lenskold. *Applied Marketing Analytics* (2015), 1(3), pp. 267-282.
- “Crisis Diagnostics: Assessing Brand Damage, Restoring Brand Equity,” with James R. Gregory and Richard S. Levick. *Marketing Management* (2012), 21(1), pp. 29-33.
- “Introduction to the Special Issue on B2B Research,” with Sandy Jap. *Marketing Letters* (2010), 21(3), pp. 207-209.
- “Metrics that Matter – to Marketing Managers,” with Neil Bundle, Paul Farris, and Phillip Pfeifer. *Journal of Research and Management* (2010), 6(1), pp. 18-23.
- “Dashboards as a Service: Why, What, How and What Research is Needed?” with Koen Pauwels, Tim Ambler, Bruce H. Clark, Pat LaPointe, Bernd Skiera, Berend Wierenga, and Thorsten Wiesel. *Journal of Service Research* (2009), 12(2), pp. 175-189.
- “Guest Editorial: Is this Marketing Academia Losing Its Way?” with George Day and Jerry Wind. *Journal of Marketing* (2009), 73(4), pp. 1-3.
- “A Broader Perspective of Network Effect,” *Journal of Marketing Research* (2009), 46(2), pp. 154-156.
- “Optimal Entry Timing in Markets with Social Influence,” with Yogesh V. Joshi and Z. John Zhang. *Management Science* (2009), 55(6), pp. 926-939. (YouTube Video: [Backlash: How Early Adopters React When the Mass Market Embraces a New Brand](#))
- “Choosing the Right Metrics to Maximize Profitability and Shareholder Value,” with J. Andrew Petersen, Leigh McAlister, Russell S. Winer, V. Kumar, and Geoff Atkinson. *Journal of Retailing* (2009), 85(1), pp 95-111.
- "Competitor See, Competitor Do: Incumbent Entry in New Market Niches," with Marion Debruyne. *Marketing Science* (2005), 24(1), pp. 55-66.
- “Learning by Doing.” *International Journal of Marketing Education* (2005), 1(1), pp. 115-130.
- "When Five is a Crowd in the Market Share Attraction Model," with Paul Farris, Phillip E. Pfeifer, and Erjen van Nierop. *Journal of Research and Management* (2005), 1(1), pp. 41-56.
- “Competitive Responsiveness,” with Dick R. Wittink. *Marketing Science* (2005), 24(1), pp. 8-11.
- "House of Brands vs. Branded Houses." *Economist, Global Agenda* (2005), 3, pp. 175-177.
- “Rational Exuberance: The Wireless Industry’s Killer “B”,” with Venkatesh Shankar and Tony O’Driscoll. *Strategy +Business* (2003), 31, pp. 68-77.
- “What Attracts Customers to Online Stores, and What Keeps Them Coming Back?” *Journal of the Academy of Marketing Science* (2002), 30(4), pp. 465-473.

- “Performance Measurement in Marketing,” with Sven Reinecke. *Koschenrechnungspraxis* (2002), 46(1), pp. 18-25.
- “The Impact of Business Objectives and the Time Horizon of Performance Evaluation on Pricing Behavior,” with Sev K. Keil and Dick R. Wittink. *International Journal of Research in Marketing* (2001), 18(1-2), pp. 67-81.
- “Putting the Lesson Before the Test: Using Simulation to Analyze and Develop Competitive Strategies,” with Mark J. Chussil. *Competitive Intelligence Review* (1999), 10(1), pp. 34-48.
- “Brand Equity and Vertical Product Line Extent,” with Taylor Randall and Karl Ulrich. *Marketing Science* (1998), 17(4), pp. 356-379.
- “Brand Equity and Line Extension: How Long Can you Go?” with Taylor Randall and Karl Ulrich. *The Financial Times* (1998).
- “Virtual Competition,” with Mark J. Chussil. *Marketing Research* (1997), Special Issue, pp. 44 – 51.
- “Dynamic Competitive Strategies,” with George S. Day. *Financial Times Guide to Management* (1996).
- “Market Share and Distribution: A Generalization, a Speculation, and Some Implications,” with Paul W. Farris. *Marketing Science* (1995), 14(3), pp. 190-202.
- “Do Marketing Expenditures to Gain Distribution Cost the Customer?” Paul Farris. *European Management Journal* (1995), 13(1), pp. 31-38.
- “Competitive Marketing Behavior in Industrial Markets,” with Venkatram Ramaswamy and Hubert Gatignon. *Journal of Marketing* (1994), 58(2), pp. 45-55.
- “Effectiveness of Brand-Related 15-Second Commercials,” Scott Ward and Terence A. Oliva. *Journal of Consumer Marketing* (1994), 11(2), pp. 38-44.
- “An Empirical Pooling Approach for Estimating Marketing Mix Elasticities with PIMS Data,” with Venkatram Ramaswamy, Wayne S. Desarbo, and William T. Robinson. *Marketing Science* (1993), 12(1), pp. 103-124.
- “The Effect of Differences in the Number of Attribute Levels on Conjoint Results,” with Dick R. Wittink and Lakshman Krishnamurthi. *Marketing Letters* (1990), 1(2), pp. 113-123.
- “Conjoint Reliability Measures,” Dick R. Wittink, William Boulding, John E. G. Bateson. And John W. Walsh. *Marketing Science* (1989), 8(4), pp. 371-374.
- “Conjoint Analysis Reliability: Empirical Findings,” with John E. G. Bateson and William Boulding. *Marketing Science* (1988), 7(3), pp. 271-286.
- “Pooling Logit Models,” with Hubert Gatignon. *Journal of Marketing Research* (1986), 23, pp. 281-285.
- “New Goldmines and Minefields for Market Researchers,” Leonard M. Lodish. *Harvard Business Review* (1986), 64(1), pp. 168-182.
- “Benefit Segmentation in Industrial Markets,” with Rowland T. Moriarty. *Journal of Business Research* (1986), 14(6), pp. 463-486.

- “Forecasting the Impact of Socioeconomic and Demographic Change on Product Demand,” with John M. McCann. *Journal of Marketing Research* (1985), 22(4), pp. 415-423.
- “An Investigation into the Order of the Brand Choice Process,” with Frank M. Bass, Moshe M. Givon, Manohar U. Kalwani, and Gordon P. Wright. *Marketing Science* (1984), 3(4), pp. 267-287.
- “Optimal Product Line Pricing: The Influence of Elasticities and Cross-Elasticities,” with Hubert Gatignon. *Journal of Marketing Research* (1984), 21(3), pp. 259-267.
- “Overcontrol in Advertising Experiments,” with Paul W. Farris. *Journal of Advertising Research* (1984), 24(3), pp. 37-47.
- “Robustness of Linear Models in Dynamic Multivariate Predictions,” with Herbert Moskowitz, Doyle L. Weiss, and Kah Kee Cheng. *Omega The International Journal of Management Science* (1982), 10 (6), pp. 647-61.
- “Factors Affecting Coupon Redemption Rates,” with Phillis A. Traver. *Journal of Marketing* (1982), 46(4), pp. 102-113.
- “An Analysis of Interdependent Decisions,” with Herbert Moskowitz. *Omega The International Journal of Management Science* (1981), 9(3), pp. 267-79.
- “The Direction of Causality Between Perceptions, Affect, and Behavior: An Application to Travel Behavior,” with Christopher H. Lovelock and Ricardo De P. Dobson. *Journal of Consumer Research* (1980), 6(4), pp. 370-6.
- “How Prices, Ad Expenditures, and Profits Are Linked,” with Paul W. Farris. *Harvard Business Review* (1979), pp. 173-84.
- “Structural Models for the Analysis of Traveler Attitude-Behavior Relationships,” with Ricardo Dobson, Frederick Dunbar, Caroline J. Smith, and Christopher Lovelock. *Transportation* (1978), 7, pp. 351-63.
- “Market Research Corporation of America's Market Share Data,” *Antitrust Law Journal* (1978), American Bar Association, 47(3), pp. 1041-1048.
- “The Prediction of Individual Probabilities of Brand Choice.” *Journal of Consumer Research* (1978), 5(3), pp. 163-168.
- “Number of Choices and Perceived Decision Freedom as a Determinant of Satisfaction and Consumer Behavior,” with Stuart A. Youngblood and Howard L. Fromkin. *Journal of Applied Psychology* (1975), 60(4), pp. 434-437.

Books and Chapters in Books:

- “Common (Mis)applications of Conjoint Analysis in Litigation,” with Robert L. Vigil, *Handbook of marketing analytics: methods and applications in marketing management, public policy, and litigation support* (forthcoming).

Resilient Marketing: What's Next in Growth (2023) with Brian Gregg, Raghuram Iyengar, Mukul Pandya, and Eli Stein. Analytics at Wharton, <https://ai.wharton.upenn.edu/wp-content/uploads/2023/05/Resilient-Marketing-ebook-F.pdf>.

“Reflections of Eminent Marketing Scholars,” with Dawn Iacobucci. *Foundations and Trends® in Marketing* (2022), Vol. 16, No. 1-2, pp 1-307.

“How Marketing Can Save Democracy.” *Continuing to Broaden the Marketing Concept* with Yoram Wind (Review of Marketing Research, Vol. 17), Dawn Iacobucci (ed.), Emerald Publishing Limited (2020), pp. 29-51. <https://doi.org/10.1108/S1548-64352020000017004>

Marketing Metrics: The Manager's Guide to Measuring Marketing Performance (4th Edition), with Neil Bendle, Paul Farris, and Phillip Pfeifer. Pearson (2020).

“Marketing's Search for a Common Language.” *Accountable Marketing: Linking Marketing Actions to Financial Performance*, with Paul Farris and Karen Scheller. David W. Stewart and Craig T. Gugel (eds.), Routledge: Taylor & Francis Group (2016), pp. 45-51.

Marketing in the Firm and Society. (ed.) Vol. 7. Legends in Marketing: George S. Day. edited by Jagdish N. Sheth, SAGE Publications (2016).

Best Countries, Defining Success and Leadership in The Twenty-First Century, with John Gerzema (2015).

Marketing Metrics: The Manager's Guide to Measuring Marketing Performance (3rd Edition), with Paul Farris, Neil Bendle, and Phillip Pfeifer. Pearson Education, Inc. (2015).

The Future of Marketing, with George S. Day. Vol. 8, Legends in Marketing: Yoram (Jerry) Wind. edited by Jagdish N. Sheth, SAGE Publications (2014).

Marketing Strategy. Vol. 4, Legends in Marketing: Yoram (Jerry) Wind. edited by Jagdish N. Sheth, SAGE Publications (2014).

“Domain 7: Marketing Organization & Competency,” with Paul W. Farris and Robert M. Malcolm, *AMA CMM Study Guide*, American Marketing Association, 2013.

“Product Positioning,” edited by Barry Bayus, *Wiley International Encyclopedia of Marketing*, John Wiley and Sons, West Sussex UK, 2011.

“Marketing Metrics The Definitive Guide to Measuring Marketing Performance,” 2nd ed. Farris, Paul W., Neil T. Bendle, Phillip E. Pfeifer and David J. Reibstein. *Wharton School Publishing*, February 2010.

“Challenges in Measuring Return on Marketing Investment: Combining Research and Practice Perspectives,” with Koen Pauwels, REVIEW OF MARKETING RESEARCH, edited by Ed Naresh Malhotra, M.E. Sharpe, Inc., (pp 107-124) Irvine, CA, 2009.

“Innovation Metrics,” edited by Barry Bayus, *Wiley International Encyclopedia of Marketing*, John Wiley and Sons, West Sussex UK, 2009.

Marketing Management, with Koen Pauwels, edited by Rajiv Grover and Naresh Malholtra, McGraw-Hill, 2009.

- “Marketing Metrics and Financial Performance,” with Donald R. Lehmann, *Marketing Science Institute*, 2006.
- Farris, P. W., Bendle, N. T., Pfeifer, P. E., and Reibstein, D. J. (2006). *Marketing Metrics: Fifty + Metrics Every Executive Should Know*. Wharton School Publishing.
- “Global Branding,” with George Day, in *The Alliance on Globalizing*, Gatignon and Kimberly (eds.), Cambridge University Press, 2005.
- “Marketing Costs and Prices: An Expanded View,” with Paul Farris and Yogesh Joshi, in *Profit Impact of Marketing Strategy Project: Retrospect and Prospects*, Paul W. Farris and Michael J. Moore (eds.), (pp. 124-152). Cambridge University Press, 2004.
- “The Internet Buyer,” in J. Wind and V.J. Mahajan, *Digital Marketing*, (pp 201-225), New York, NY John Wiley & Sons, Inc., 2001.
- “Technology-Driven Demand: Implications for the Supply Chain,” with Marshall Fisher, in J. Wind and V.J. Mahajan, *Digital Marketing*, (pp 285-309), New York, NY, John Wiley & Sons, Inc., 2001.
- “Marketing Performance Measurements,” *Handbuch Marketing Controlling*, edited by Sven Reinecke and David Reibstein, Universitat St. Gallen, 2001.
- “Managing Product Variety: A Study of the Bicycle Industry,” with Karl Ulrich, Taylor Randall, and Marshall Fisher, *Product Variety Management: Research Advances (International Series in Operations Research & Management Science)*, edited by Teck-Hua Ho and Christopher S. Tang, (pp. 177-205), Kluwer Academic Publishers, 1998.
- Wharton on Dynamic Competitive Strategies*, edited with George Day; John Wiley & Sons, 1997.
- “Formulating Competitive Strategies,” with Hubert Gatignon, *Wharton on Dynamic Competitive Strategies*, edited by George Day and David Reibstein; John Wiley & Sons, 1997.
- “Simulating Competitive Strategies,” with Mark J. Chussil, *Wharton on Dynamic Competitive Strategies*, edited by George Day and David Reibstein; John Wiley & Sons, 1997.
- “Managing Competitive Interactions Through Competitive Market Signaling,” with Oliver Heil and George S. Day, *Wharton on Dynamic Competitive Strategies*, edited by George Day and David Reibstein; John Wiley & Sons, 1997.
- “Manufacture Prices, Retail Prices, Relative Prices, Absolute Prices,” with Paul Farris, *The Blackwell Encyclopedic Dictionary of Business Ethics*, edited by Edward Freeman and Patricia Werhane; Blackwell Publishers, 1996.
- Strategy Analysis with ValueWar*, with Mark J. Chussil, The Scientific Press, 1994.
- “Conjoint Analysis Reliability and Validity: A Framework for Future Research,” with John Bateson and William Boulding, *Review of Marketing*, 1987, pp. 451-477.
- Marketing: Concepts, Strategies, and Decisions*, Prentice-Hall, Inc., 1985.

“Evidence on the Value of Strategic Planning in Marketing or How much Planning Should a Marketing Planner Plan?” with J. Scott Armstrong, Chapter 2.1 in *Strategic Marketing and Management*, edited by H. Tomas and D. Gardner, John Wiley and Sons, Ltd., 1985, pp. 73-87.

Cases in Marketing Research, with F. Stewart DeBruicker, Prentice-Hall, 1983.

“Incorporating Marketing into Corporate Planning Models,” with John M. McCann, in *Simulation in Business Planning and Decision Making*, edited by Thomas N. Naylor, Simulated Councils, Inc., Chapter 10, Volume 9, Number 1, 1981, pp. 89-98.

“Attitude Measures and Brand Choice Frequency – Some Pitfalls To Be Avoided,” with Joel C. Huber, in *Attitude Research Plays for High Stakes*, edited by John C. Maloney and Bernard Silverman, 1977, pp. 148-164.

Working Papers

"Consumer Cryptocurrency Confidence and Bitcoin Price Dynamics," with Martin P. Fritze, Cait Lamberton, and John Zhang, *Frontiers of Marketing Science* (Under Revision).

“Draining the Moat: How Opening Superchargers Eroded Tesla’s Edge,” with Alex Slen. *California Management Review* (Under Revision).

“Market Response, Individual Level Choice and Diffusion Models: From Frank Bass to Artificial Intelligence,” with Dominique Hanssens, Dipak Jain, Gurumurthy Kalyanaram, Donald R. Lehmann, and Robert Leone. *Marketing Letters* (Under Revision).

“How city perceptions shape willingness to visit and relocate: Evidence from ASEAN capitals.” Thuy Bui, David Reibstein, Tram-Anh H. Nguyen, Nguyen The Anh Pham, Duong T. Nguyen, and Viet Dung Trinh. *Cities* (2026).

“What makes a smart city attractive? Perceptions of smart city attributes and urban attractiveness in ASEAN cities,” with Dr. Saram Han, Kyunghwa Chung, and Rohit Verma. *Sustainable Cities and Society* (2026).

“Valuing Ideological Customer Capital: Measurement through Procurement,” with Dou, Winston; Ji, Yan; and Tian, Di, *Financial Intermediation Research Society* (Submitted, November 2025).

“Is Our Research Relevant and from Whose Prospective?,” Malte Bleeker, Sven Reinecke, and Johannes Hattula, *International Journal of Research in Marketing* (Under Review).

"The Impact of Sustainable Attributes on City Branding: From Perceptions to Visit and Relocation Intentions," with Thuy Bui; Nguyen The Anh Pham; Duong T. Nguyen; Thanh Ngan Duong; Tram-Anh H. Nguyen; and Viet Dung Trinh, *Journal of the Academy of Marketing Science* (Under Review).

“From Frank Bass to Artificial Intelligence: The Future of Market Response, Consumer Choice, and New Product Diffusion Models,” with Dominique Hanssens, Dipak Jain, Gurumurthy Kalyanaram, Donald R. Lehmann, and Robert Leone, *Journal of Marketing Research* (Under Review).

“A Framework for Corporate Sociopolitical Activism” with Ludovica Scalco, *Journal of Public Policy Marketing* (Under Revision).

- “Hybrid BYO Conjoint with Boosting for Data Fusion: Estimating Context Effects for Marketing Dashboards,” with Ofer Mintz, Yakov Bart and Peter Lenk, (under revision, submitted to *Marketing Science* September 2021, under review). SSRN, https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3502600.
- “The Value of Brand, Sustainability, and Ideology: Evidence from Government Procurement,” with Dou, Winston, Ji, Yan, and Tian, Di, Society for Financial Studies (SFS) Cavalcade Asia-Pacific 2025 Conference, June 2025.
- “Crypto Currency Confidence,” with Martin P. Fritze, Z. John Zhang and Catherine M. Lambertson, Marketing Strategy Meets Wall Street (MSMWS) VIII Conference, May 22-24, 2024.
- “The Branding of a Country,” with Suneal Bedi, (under review, Impact at Journal of Marketing Research).
- Review of Manuscript JM-23-0545, “The Equity Tolls of ‘Business as Usual’ during the Pandemic: Can we do better?”
- “Drowning in Metrics: How Managers Select and Trade-off Metrics for Making Marketing Budgetary Decisions” with Mintz, Ofer, Yakov Bart and Peter Lenk (MSI Working Paper Series, 2019).
- “Consumer Capital, Financial Constraints and Stock Returns” by Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu (The Rodney L. White Center for Financial Research winner of the 2017 Marshall Blume Prizes in Financial Research).
- “A Tale of Two Markets: Brand Capital, Liquidity and Asset Prices,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu (2017).
- “How Managers Make Trade-offs Between Metrics When Making Marketing Budgetary Decisions,” David J. Reibstein, Yakov Bart, Peter Lenk, and Ofer Mintz (2017).
- “Marketing Return on Investment: Seeking Clarity for Concept and Measurement,” Paul W. Farris, Dominique M. Hanssens, James D. Lenskold, and David J. Reibstein, MSI Working Paper Series (2014), Report No. 14-108.
- “Turf Wars: Product Line Strategies in Markets With Preference Based Segmentation,” with Yogesh Joshi and John Zhang, *Marketing Science* (2013).
- “Reinventing Training for the Global Information Age,” with Jerry Wind.
- Batra, R., and Reibstein, D. (2003, January). *Measuring and Allocating Marcom Budgets: Seven Expert Points of View*. MSI. <https://www.msi.org/articles/resources/measuring-and-allocating-marcom-budgets-seven-expert-points-of-view/>.
- “Incumbents’ response to competitive innovation: The role of competitors’ behavior in determining response time” with Marion Debruyne, October 2001.
- “Mobile e-Business: Disruptive Technology or Untethered Extension of Business as Usual?” with Tony O’Driscoll and Venkatesh Shankar, under review, *Sloan Management Review*.

- "Market Share and Distribution: A Generalization, A Speculation, and Some Implications" with Paul Farris, April 1994.
- "An Empirical Pooling Approach For Estimating Marketing Mix Elasticities With PIMS Data," with Venkatram Ramaswamy, Wayne S. DeSarbo, and William T. Robinson, University of Michigan, Working Paper, January 1992.
- "Conjoint Analysis Reliability's Empirical Findings," with John Bateson and William Boulding, Wharton Working Paper.
- "The Determinants of Strategic Marketing Rivalry: An Empirical Investigation," with Hubert Gatignon and Venkatram Ramaswamy, Wharton Working Paper.
- "Conjoint Analysis Reliability and Validity: A Framework for Future Research," with John Bateson and William Boulding, Wharton Working Paper.
- "Pooling Logit Models," with Hubert Gatignon, Wharton Working Paper No. 85-042, July 1985.
- "Do Advertising Frequency Response Functions Differ by Brand and Segment," with Hubert Gatignon, Wharton Working Paper, August 1985.
- "Marketing Shock or Marketing Schlock," with Leonard M. Lodish, Wharton Working Paper No. 84-008R, May 1985.
- "Overcontrol in Advertising Experiments," with Paul W. Farris, Wharton Working Paper No. 83-024, July 1983.
- "Benefit Segmentation: An Industrial Application," with Rowland T. Moriarty, Marketing Science Institute Working Paper, Report No. 82-110, November 1982.
- "Do Traditional Forms of Segmentation Yield Benefit Segments - An Industrial Application," with Rowland Moriarty, MSI Working Paper, 1981.
- "Using a Nonlinear Response Function in Estimating Advertising's Carry-Over Effects," with Paul W. Farris, Marketing Science Institute Technical Report, Cambridge, Massachusetts, August 1978. Report #79-107.
- "Incorporating Marketing into Corporate Planning Models," with John M. McCann, Marketing Science Institute Technical Report, Cambridge, Massachusetts, August 1978. Report #79-111.
- "The Prediction of Individual Probabilities of Brand Choice," Harvard Business School Working Paper, August 1976.
- "On Analyzing Interdependent Decisions in Marketing," with Herbert Moskowitz, Harvard Business School Working Paper, July 1976.
- "Linking Market Segments Based on Derived Importance Weights to Household Characteristics," with Dick R. Wittink, Working Paper, August 1976.
- "Market Segmentation via Derived Importance Weights," with John M. McCann and Dick R. Wittink, Institute Paper No. 518, Institute for Research in the Behavioral, Economic and Management Sciences, Krannert Graduate School of Industrial Administration, Purdue University, June 1976.

Other Publications

- “Building Impact Through Strategic Unity: Business Schools’ Responsibility to the Common Good,” with Agnieszka Chidlow, Elena P. Antonacopoulou, and David Steingard, *EFMD Global Focus*, 2025, Vol. 19, Issue 02.
- “Marketing Organization & Competency,” *Certified Marketing Master (AMA CMM) Study Guide*, with Paul Farris, 2013, pp. 243-272. (Contributor)
- “Innovation Metrics,” *Wiley International Marketing Encyclopedia Product & Innovation Management*, with Venkatesh Shankar, 2011, Vol 5, pp. 91-96.
- “Product Positioning,” *Wiley International Marketing Encyclopedia Product & Innovation Management*, 2011, Vol 5. P. 203-204.
- "Metrics for Linking Marketing to Financial Performance," *Marketing Science Institute Special Report*, with R. Srivastava, Winter 2005, p. 85-109.
- “Roundtable Discussion: B2B Exchanges,” with Sunil Gupta and John Paul MacDuffie, *Antitrust Magazine*, Fall 2000, Vol. 15, No. 1, pp. 8-16.
- “Putting the Lesson Before the Test,” with Mark Chussil, *Competitive Intelligence Review*, 1998.
- “Roundtable Discussion: Business Strategy and Decision Making” with Harry First, Brian R. Henry, David J. Reibstein, Michael L. Weiner, Dennis A. Yao, and Edward J. Zajac, 12:8, *Antitrust Magazine (ABA)*, Spring 1998.

CONFERENCES AND PROCEEDINGS:

- Paper presented, “Ideological Customer Capital: Measurement and Asset Pricing Implications,” with Dou, Winston Wei, Ji, Yan, and Tian, Di, 53rd Annual Meeting of the European Financial Association, Ghent, Belgium, August 19-22, 2026.
- Facilitator, “Uniting to Advance the Global RME Network,” AOM 2026 Annual Meeting, Philadelphia, PA, July 31-August 4, 2026.
- Paper presented, “Ideological Customer Capital: Measurement and Asset Pricing Implications,” with Dou, Winston Wei; Ji, Yan; and Tian, Di, 38th Asian Finance Association Conference (AsFA 2026), Seoul, Korea, July 2-4, 2026.
- Paper presented, “Is This Research Relevant? The Role of Scholars; Practical Experience in Evaluating Managerial Relevance,” with Bleeker, Malte; Reinecke, Sven; and Hattula, Johannes, Marketing Strategy Session, ISMS Marketing Science Conference 2026, Nova School of Business and Economics, Carcavelos, Portugal, June 12, 2026.
- Paper presented, “Draining the Moat: How Opening Superchargers Eroded Tesla’s Edge,” by Alex Slen, Chesbrough 2026 Festschrift, April 1-2, 2026 (precursor to special issue of the *California Management Review*).

Paper presented, "Cryptocurrency Prices and Consumer Sentiment," WK Marketing 7: Text-Based Sentiment and Market Outcomes, VHB Conference, Göttingen, Germany, March 19, 2026.

Speaker, "Research in Serbia," Klub Privrednik, Belgrade, Serbia, March 6, 2026.

Speaker, "Return on Nation Brands: Brand Serbia," Annual Meeting 2026, Kopaonik Business Forum, Belgrade, Serbia, March 1-4, 2026.

Paper presented, "Valuing Ideological Customer Capital: Measurement through Procurement," SFS Cavalcade Asia-Pacific 2025 Conference, Tsinghua PBC School of Finance, Tsinghua University, Beijing, China, December 5-7, 2025.

Presenter, "Nation Branding and Comparison Between Vietnam and Germany," Kühne Logistics University, Ho Chi Minh City, Vietnam, December 4, 2025.

Presenter, "The Impact of Sustainable Attributes on City Branding: From Perceptions to Visit and Relocation Intentions," Open Innovation Conference 2025, VinUniversity, Hanoi, Vietnam, December 1, 2025.

Session Chair, "Sustainable Agriculture & Climate Adaptation," Open Innovation Conference 2025, VinUniversity, Hanoi, Vietnam, December 1, 2025.

Presenter, "National Brands 2025 – How public leaders can build sustainable destination branding," Open Innovation Conference 2025, VinUniversity, Hanoi, Vietnam, December 1, 2025.

Speaker, "Wharton Scholars on the Expert Witness Stand," Wharton Club of the National Capital Region, Washington, D.C., November 13, 2025.

Presenter, "Harnessing Generative AI to Drive Responsible Business Research and Accelerate Social Impact," with David S. Steingard and Mark Normandin, Academy of Management (AOM) 85th Annual Meeting, Copenhagen, Denmark, July 29, 2025.

Presenter, "Revolutionizing Societal Impact in Business School Research: Can the FT50 Lead the Change?" with David S. Steingard, Simon Linacre, Dylan Flynn, and Caden Springer, Academy of Management (AOM) 85th Annual Meeting, Copenhagen, Denmark, July 28, 2025.

Presenter, "RRBM Honor Roll, Recognizing Scholarly Impact," 2025 Responsible Research Summit, Cornell University, New York, New York, June 11-13, 2025.

Presenter, "Ten Years of RRBM: Looking Backward and Looking Forward," 2025 Responsible Research Summit, Cornell University, New York, New York, June 11-13, 2025.

Presenter, "The Future of Marketing/Retailing," Global Retail Brand Management (GRBM) Conference 2025, Dallas, Texas, June 9-10, 2025.

Presenter, "Who Are You?," Gibson Dunn All Partner Retreat, Boca Raton Resort, Boca Raton, Florida, March 7, 2025.

Keynote Speaker, "A World of Innovation," Product and Service Innovation (PSI) Conference, Newport Resort, Park City, Utah, January 30-February 1, 2025.

Presenter, “Value of Marketing – The Role of Intangibles,” Marketing Strategy Conclave, Woxsen University, Hyderabad, India, December 13, 2024.

Presenter, “RRBM Responsible Research in Marketing,” Faculty Development Program powered by RRBM, Woxsen University, Hyderabad, India, December 12, 2024.

Keynote Speaker, “Building a response business: the role of policy, purpose and organizational innovation,” Digits Conference, Woxsen University, Hyderabad, India, December 12, 2024.

Lecturer, “Green Branding – Improving the Efficiency of Local Brand Governance in Green Transformation,” Open Innovation Conference, VinUniversity, Hanoi, Vietnam, December 7, 2024.

Presenter, “The role of urban function areas in shaping destination brand image: Best practices and insights for Khanh Hoa Province, Vietnam,” Open Innovation Conference, VinUniversity, Hanoi, Vietnam, December 6, 2024.

Session Chair, “Business & Green Transformation,” Open Innovation Conference, VinUniversity, Hanoi, Vietnam, December 6, 2024.

Attendee, “Celebrating Russ Winer’s Contributions,” NYU Conference, Leonard N. Stern School of Business, New York, New York, November 8, 2024.

Panelist, “Enhancing customer engagement in financial services,” Webinar, Economist Impact sponsored by Braze, <https://eventscustom.economist.com/webinar/enhancing-customer-engagement-in-financial-services/>, October 23, 2024.

Presenter, “Germany through a Global Lens: a Global Perspective on the German Startup Ecosystem and Business Development,” Startup Germany Summit 2024, Berlin, Germany, September 17, 2024.

Panelist, “Startup Germany and What We Can Learn from Others,” Startup Germany Summit 2024, Berlin, Germany, September 17, 2024.

Attendee, “2024 RRBM Summit,” Cambridge, England, June 19-21, 2024.

Moderator, “Navigating the Marketing Landscape Insights from Marketing Leaders,” Transformational CMO Assembly, Chicago, Illinois, May 16, 2024.

Moderator, “How Far Can You/Should You Extend Your Brand,” Transformational CMO Assembly, Chicago, Illinois, May 15, 2024.

Panelist, “Green Transformation Green Growth Conference,” Nha Trang, January 17, 2024.

Moderator, “Lead opening roundtable Session: Reversing the Pyramid of Marketing Leadership,” Millennium Alliance: Transformational CMO Assembly, Marriott Biscayne Bay, Miami, Florida, October 10-11, 2023.

Moderator, “Crafting the Narrative: Mastering the Art of Marketing Storytelling,” Millennium Alliance: Transformational CMO Assembly, Marriott Biscayne Bay, Miami, Florida, October 10-11, 2023.

Presenter, “Errors in Measuring Minor Attributes Using Choice Modeling,” Marketing Seminar, Purdue University, West Lafayette, IN, September 29, 2023.

Attendee, 12th Triennial Invitational Choice Symposium 2023, INSEAD, Fontainebleau, France, August 9-12, 2023.

Attendee, Tenure Project Conference, The Wharton School, University of Pennsylvania, Philadelphia, PA, July 24-25, 2023.

Presentation, “Place Branding Assessment Research,” Meeting with Governor and Khanh Hoa Province ministers, Nha Trang, Vietnam, June 22, 2023.

Speaker, “Nation Branding,” Public Lecture, Nha Trang University, Nha Trang, Vietnam, June 22, 2023.

Keynote Speaker, “The Future of Services,” The 18th International Research Symposium on Service Excellence in Management (QUIS18), VinUniversity, Hanoi, Vietnam, June 20, 2023.

Panelist, VinUniversity, Hanoi, Vietnam, June 20, 2023.

Speaker, “Place Branding Assessment Research,” VinUniversity, Hanoi, Vietnam, June 20, 2023.

Attendee, Business & Society Summit, INSEAD, Fontainebleau, France, June 17, 2023.

Panelist, “Introduction to Responsible Research: Scientific Responsibility and Integrity,” 2023 Responsible Research Summit, INSEAD, Fontainebleau, France, June 15-17, 2023.

Steering Committee Member, 2023 Responsible Research Summit, INSEAD, Fontainebleau, France, June 15-17, 2023.

Presenter, “Nation Branding – How the Image of a Country Affects Its Economy,” 14th International Conference “Challenges of Europe,” Bol, Croatia, May 17-19, 2023.

Paper presented, “Paradigms | Who do we serve and why? What is our purpose / mission? & What is marketing’s role in creating value and driving inclusive growth?,” 2023 AMA Winter Academic Conference, Nashville, TN, February 10-12, 2023.

Speaker, “Breaking Developments in Damages Calculations,” Litigating Patents and Trade Secrets Remedies Virtual Summit 2023, presented by Certified Patent Valuation Analyst (CPVA), January 18, 2023.

Speaker, “The Financial Value of a Brand,” The Global Game Changers Summit, University of Pennsylvania, Virtual, November 19-21, 2022.

Keynote Speaker, “Improving Prosperity Through Place Branding,” CBM Conference, VinUniversity, Hanoi, Vietnam, November 11, 2022.

Speaker, “Marketing Changes to Meet the Sustainability Goals,” The electronic World Marketing Summit (eWMS), November 6-7, 2022 (55+ million viewers).

Keynote Speaker, "Return on Nation Brands," Marketing Summit, Wisconsin School of Business Madison, WI, September 29-30, 2022.

Co-chair, Marketing Strategy meetings Wall Street (MSMWS) Conference, Chicago, IL, August 11-12, 2022.

Co-chair, 2022 Responsible Research Summit (RRS), The Wharton School, University of Pennsylvania, Philadelphia, PA, June 6-7, 2022.

Speaker, "Responsible Research in Business and Management," 17th Product and Service Innovation (PSI) Conference, Newport Resort, Park City, Utah, February 10-12, 2022.

MASB Fall Summit, New York, NY, November 11, 2021.

Speaker, "The Brand of a Nation," eWMS 2021, November 6-7, 2021.

Opening Plenary Session Participant, "Bridging Marketing Paradigms," AMA-Sheth Doctoral Consortium, Indiana University, Bloomington, IN, August 9-11, 2021.

Co-chair, Virtual 2021 Responsible Research Roundtable, RRBM, June 28, 2021.

Co-chair, Virtual Theory + Practice in Marketing (TPM), June 9-10, 2021.

Moderator, "Connected Experiences," Virtual CMO Roundtable, Valtech, April 30, 2021.

Session participant, "Rigor and Relevance in Research," Virtual Society for Consumer Psychology (SCP) Doctoral Colloquium, March 4, 2021.

Lecturer, "What Do You Know of Marketing Metrics?," Webinar, Virtual MSI Lunch Lecture, <https://www.msi.org/events/marketing-metrics-2/>, December 10, 2020.

Panelist, "Brand Valuation," MASB Summer Summit 2020 Virtual Session 2020, August 6, 2020.

Attendee, 2020 AMA Winter Academic Conference, InterContinental, San Diego, CA, February 14-16, 2020.

Speaker, Marketing Seminar Series, IESE Business School, University of Navarra, Barcelona, Spain, November 6-7, 2019.

Attendee, MASB Summer Summit 2019, The Blackstone Hotel, Chicago, IL, August 8-9, 2019.

Attendee, RRBM Summit 2019, Rotterdam School of Management, Rotterdam, Netherlands, June 30-July 1, 2019.

Paper presented, "Errors in Measuring Minor Attributes Using Choice Modeling," ISMS Marketing Science Conference 2019, University of Roma Tre, Rome, Italy, June 20-22, 2019.

Committee Organizer, Marketing Strategy Meets Wall Street VI Conference, INSEAD Fontainebleau, France, June 17-18, 2019.

Presenter, "Getting Brand Value into the Financial Statements," Proving The Value of The Brand, May 30-31, 2019.

Presenter, "The Future of Branding 2030-2040," Don Lehmann's 50th Anniversary, May 10-11, 2019.

Presenter, "Made In: How the country of origin effect impacts business performance," Brand Finance Global Forum 2019, April 2, 2019.

Paper Presented, "Errors in Measuring Patent Damages using Choice Modeling," with Suneal Bedi, WIPIP 2019, University of Houston Law Center, Houston, Texas, February 9, 2019.

Panelist, "The Future of Nation Branding in a Globally Connected World," The New York Times Travel Show 2019, Jacob K. Javits Center, New York, NY, January 25, 2019.

Presenter, "Branding of a Nation – connecting to the World," 2018 iBEGIN Conference, Temple University, Philadelphia, PA, October 26, 2018.

Presenter, "Improving Economic Prosperity through Nation Branding," Public Policy Initiative Session, The Wharton School, University of Pennsylvania, Washington, D.C., October 19, 2018.

Presenter, "Return on Nation Brands," Joe Talks Lifelong Learning Alumni Event, Palace Hotel Tokyo, Tokyo, Japan, October 7, 2018.

Moderator, "Executive Education Roundtable: The Path to ROI, Justifying Your Spending," "Roundtable: To Meme, or Not to Meme, Bringing your digital ad spend into the digital age, and beyond" and "Roundtable: How Optimizing for Voice Search Will Help Drive Foot Traffic," Digital Marketing Transformation Assembly, Four Seasons Las Colinas Dallas, Irving, TX, August 27-28, 2018.

AMA Summer Marketing Educators' Conference 2018, Boston Marriott Copley Place, Boston, MA, August 9-12, 2018.

MASB 2018 Summer Board Meeting and Summit, Colonnade Hotel, Boston, MA, August 9-10, 2018.

Paper presented, "Customer Capital, Financial Constraints and Stock Returns," China International Conference in Macroeconomics 2018, Beijing, China, June 23-25, 2018.

Moderator, "Editors' Panel: How Can We Increase Impact?" 2018 Translational Research Workshop, Temple University, Philadelphia, PA, March 12, 2018.

Paper presented, "Customer Capital, Financial Constraints and Stock Returns," Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, INSEAD, Fontainebleau, France, February 2018.

Presenter, "2018 Best Countries Report," Breakfast Panel, Davos, Switzerland, January 23, 2018.

Presenter, "The Composition Matters: Customer Capital, Talent Turnovers and Stock Returns," Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, 2018 Allied Social Science Association (ASSA) Annual Meeting, Loews Philadelphia, Philadelphia, PA January 6, 2018.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Federal Reserve Bank of Philadelphia, Philadelphia, PA, December 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Rising Five-Star Workshop at Columbia Business School, New York City, NY, December 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Auckland Finance Meeting, Queenstown, December 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Australasian Finance and Banking Conference, Sydney, December 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, University of British Columbia, Sauder School of Business, Vancouver, BC, Canada, November 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Conference on Financial Economics and Accounting (CFEA), Philadelphia, PA, November 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Singapore Management University, Singapore, October 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Nanyang Technological University, Singapore, October 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Hong Kong University of Science and Technology, Hong Kong, October 2017.

Paper presented, “Bad Brands: Empirical studies in Trademark Tarnishment,” Third Annual Texas A&M Intellectual Property Scholars Roundtable, Texas A&M University School of Law, Fort Worth, Texas, October 13-14, 2017.

Presenter, “Brand India,” Penn India Research Symposium, University of Pennsylvania, Philadelphia, Pennsylvania, October 13, 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Texas A&M University, College Station, TX, September 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, AMA Conference of Marketing Strategy Meets Wall Street, San Francisco, California, August 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, Hong Kong Joint Finance Research Workshop, Hong Kong, August 2017.

Co-Chair and presenter, “How Managers Make Trade-offs Between Metrics When Making Marketing Budgetary Decisions” and “A Tale of Two Markets: Brand Capital, Liquidity, and Asset Prices,” Marketing Strategy Meets Wall Street, San Francisco, California, August 3-4, 2017.

Presenter, “Research for Impact,” AMA-Sheth Foundation Doctoral Consortium, Tippie College of Business, The University of Iowa, Iowa City, IA, June 15-16, 2017.

Paper presented, “How Managers Make Trade-offs Between Metrics When Making Marketing Budgetary Decisions,” 39th Annual ISMS Marketing Science Conference, University of Southern California, Los Angeles, California, June 6, 2017.

Paper presented, “Customer Capital, Financial Constraints and Stock Returns,” Winston Wei Dou, Yan Ji, David Reibstein and Wei Wu, University of Hong Kong, May 2017.

Presenter, “The Branding of Nations,” The Yale Customer Insights Conference 2017, Yale School of Management, New Haven, Connecticut, May 12-13, 2017.

Paper presented, “How Managers Make Trade-offs Between Metrics When Making Marketing Budgetary Decisions,” The Yale Customer Insights Conference 2017, Yale School of Management, New Haven, Connecticut, May 12-13, 2017.

Paper presented, “How Managers Make Trade-offs Between Metrics When Making Marketing Budgetary Decisions,” Theory + Practice in Marketing Conference, Darden School of Business, University of Virginia, Charlottesville, Virginia, May 10-12, 2017.

Presenter, “Return on Nation Brands,” Baruch College IB Seminar Series, Baruch College, New York, New York, March 28, 2017.

Panelist, “Designing for Impact: The Innovator’s Guide for Creating Effective Programs,” and Presenter, “Nation Branding Israel,” Jewish Funders Network Conference, Brand Hyatt Atlanta in Buckhead, Atlanta, GA, March 21, 2017.

Panelist, “Business Research that Matters: A Vision of the Future for Business School Research,” 2017 Winter AMA Conference, Orlando, Florida, February 19, 2017.

Paper presented, “Bad Brands: Empirical studies in Trademark Tarnishment,” Works in Progress Intellectual Property Conference, Boston University Law School, Boston, Massachusetts, February 10-11, 2017.

Keynote Speaker, “Innovation and Global Branding,” 14th PSI Conference, Midway, Utah, February 9-11, 2017.

Panelist, “Generating More with Less: Lessons from ‘Global South’,” Philanthropreneurship Forum: 2017 Program Generation Impact Harnessing The Power of Giving, Vienna, Austria, January 16, 2017.

Presenter, “Linking Marketing Metrics to Financial Consequences,” SAP Training Day, SAP, Newtown Square, PA, November 17, 2016.

Host and Presenter, Wharton Nation Brand Conference, The Wharton School, University of Pennsylvania, Philadelphia, PA October 28, 2016.

Co-host, “Why Nations Need to Brand: The Way Forward for India,” Niti Aayog-ISB Leaders Round Table, Indian School Business, New Delhi, India, October 17, 2016.

Presenter, “Data Driven Marketing,” 5th World Marketing Summit 2016 Japan, Tokyo, Japan, October 11-12, 2016.

Presenter, “Return on Nations Brands – What’s It Really Going to Take... To Make America Great Again,” Jewish Community Relations Council Private Lunch, Parker Poe Adams & Bernstein, Charlotte, North Carolina, September 8, 2016.

Presenter, “Return on Nations Brands – What’s It Really Going to Take... To Make America Great Again,” Wharton Club of Charlotte Event, University of North Carolina at Charlotte, Charlotte, North Carolina, September 7, 2016.

Presenter, “Nation Branding,” Marketing Department, University of North Carolina at Charlotte, Charlotte, North Carolina, September 7, 2016.

Panelist, “Assessing Performance Outcomes in Marketing,” AMA Strategy SIG Special Session, 2016 Summer AMA Conference, Atlanta Marriott Marquis, Atlanta, Georgia, August 5-7, 2016.

Speaker, “Return on Nation Brands” and “Sustainability: Will it Sustain Your Brand?,” Global Forum Amsterdam 2016, Beurs van Berlage, Amsterdam, Netherlands, June 21-23, 2016.

Speaker, “Nation Branding,” Best Countries Event, Shenkar College of Design, Ramat Gan, Israel, June 19, 2016.

Speaker, “The Herzilya Indices,” 16th Annual Herzliya Conference, Interdisciplinary Center (IDC), Herzliya, Israel, June 14-17, 2016.

Presenter of Best Countries Rankings and Co-Host of CMO Discussion, “How the Fourth Industrial Revolution Changes Everything About Connecting with Customers,” World Economic Forum, Davos, Switzerland, January 20-23, 2016.

Panel Moderator, “Designing Products that Build Loyalty,” Wharton Marketing Conference 2015, Philadelphia, Pennsylvania, November 6, 2015.

Panel Moderator, 2015 CMO Insights Symposium: Elevating the Consumer Experience, Leapfrog Marketing Institute, Chicago, Illinois, July 22-23, 2015.

Lecturer, GSE Education Entrepreneurship Master Class – Summer Cohort 2, Graduate School of Education, University of Pennsylvania, Philadelphia, Pennsylvania, July 22, 2015.

Attendee, 37th ISMS Marketing Science Conference, Baltimore, Maryland, June 18-20, 2015.

Session Chair and Moderator, 2015 Theory + Practice in Marketing Conference, Georgia State University, Atlanta, Georgia, June 11-12, 2015.

Speaker, “Is Your Marketing Worth It?” WPO Philadelphia’s Mini University, LeBow School of Business, Drexel University, Philadelphia, Pennsylvania, May 5, 2015.

Speaker, 9th Annual Wharton Graduate Retail Conference 2015, Philadelphia, Pennsylvania, February 27, 2015.

Speaker, Wharton Fellows: Master Classes and Networking for Senior Executives, Austin, Texas, February 13-15, 2015.

Presenter, University of Utah, Salt Lake City, Utah, January 22-23, 2015.

Co-Chair, Chair and Panelist, and presenter for 3 presentations, Marketing Meets Wall Street Conference, Singapore, January 8-10, 2015.

Panel Moderator, “Reaching Customers in a Diverse, Multicultural World,” Wharton Marketing Conference 2014, November 7, 2014.

Governing Body Co-Chair, 2014 CMO Collective, New York, New York, November 3-4, 2014

Speaker on “Marketing: Social Media, Brands and Reputation,” Oxford Corporate Reputation Annual Symposium, Oxford University, Oxford England, September 3-5, 2014

Discussant for “Marketing Strategy III” and “Asking Managerially Relevant Research Questions” and a Speaker on “The Future of Marketing,” 49th Annual AMA Sheth Foundation Doctoral Consortium, Northwestern University, Evanston, Illinois, June 26-29, 2014

2014 AMA-ECMI-EMAC Marketing & Innovation Symposium, Erasmus University, Rotterdam, Netherlands, May 27-29, 2014

Theory + Practice in Marketing Conference, Northwestern University, Evanston, Illinois, May 23, 2014

Facilitator and Host for “CEO Networking Session” and Lead Faculty for Lifelong Learning Master Classes, “Innovations for Social Good – The Case SodaStream” and “Big Data and Attribution,” Wharton Global Forum 2014, Panama City, Panama, March 12-17, 2014

AMA 2014 Winter Educators’ Meeting, Orlando, Florida, February 20-23, 2014

MASB Winter Board Meeting & Summit 2014, Orland, Florida, February 20-21, 2014

Discussant on “Business and New Media in China,” New Media, The Internet, and A Changing China Conference, The Wharton School, Philadelphia, Pennsylvania, January 23-24, 2014

AMA Western Regional Retreat, San Diego, California, January 17-18, 2014

Governing Body Co-Chair, 2013 CMO Collective, New York, New York, November 6-7, 2013

Keynote Speaker on “Competitive Marketing Strategies,” AMA Mexico City Chapter Event, Mexico City, Mexico, September 12, 2013.

Key panelist, Digital Marketing Forum, Seoul, Korea, August 20, 2013.

Honorary Co-Chair and Keynote Speaker, 2013 Annual Conference of China Marketing Science, Tsinghua University, Beijing, The People's Republic of China, August 17-18, 2013.

Co-Chair and Keynote Speaker, 2013 JMS Doctoral Consortium Program, School of Economics and Management, Tsinghua University, Beijing, The People's Republic of China, August 16, 2013.

AMA Thought Leader, Panel member to share thoughts on "MOOCS and the Changing Nature of the University," AMA summer Educators' Conference, Boston, Massachusetts, August 9-11, 2013.

35th ISMS Marketing Science Conference, Istanbul, Turkey, July 11-13, 2013.

Member of the Organizing Committee and Discussant for "Valuing Brand Strategies: A Real Options Approach" paper, Marketing Strategy meets Wallstreet III Conference, Goethe-University Frankfurt, Frankfurt am Main, Germany, July 7-9, 2013.

Presenter on "Effective Instruction" and Discussant, 48th AMA Sheth Foundation Doctoral Consortium, Ann Arbor, Michigan, June 6-9, 2013.

Presenter on "A Marketer's Perspective on Emerging Growth Businesses," 2013 SGE CEO Summit, Bala Cynwyd, Pennsylvania, June 4, 2013.

Speaker, "Cross Industry, What Works and Does Not?," MSI Marketing Resources Allocation Conference, Darden Consortium, Charlottesville, Virginia, May 21-22, 2013.

AMA Marketing Summit, Chicago, Illinois, April 26-28, 2013.

AMA 2013 Winter Marketing Educators' Conference, Las Vegas, Nevada, February 15-17, 2013.

MASB Winter Board Meeting & Summit 2013, Las Vegas, Nevada, February 14, 2013.

AMA Mid Atlantic Regional Retreat, Baltimore, Maryland, February 1-2, 2013.

MSI Young Scholars Program, January 10-13, 2013.

Governing Body Co-Chair, CMO Collective, New York, New York, December 17-18, 2012.

Speaker, Presentation of Parlin Award, AMA 2012 Annual Marketing Research and Strategy Summit, Las Vegas, October 1-3, 2012.

AMA 2012 Summer Marketing Educators' Conference, Chicago, Illinois, August 16-19, 2012.

Speaker, "Chinese Brands in the Global Market," CEIBS, Beijing, China, July 27, 2012.

Keynote Speaker, Teaching Plenary Session, 47th AMA Sheth Foundation Doctoral Consortium, University of Washington, Seattle, Washington, June 13-16, 2012.

34th INFORMS Marketing Science Conference, Boston University, Boston, Massachusetts, June 6-9, 2012.

Theory and Practice in Marketing, Harvard Business School, Boston, Massachusetts, May 4-7, 2012.

AMA 2012 Leadership Summit, Chicago, Illinois, April 27-29, 2012.

Expert Panelist, Session on “The Future of Branding and Intellectual Property in Marketing: A Panel Discussion,” UNC Branding Conference, Chapel Hill, North Carolina, April 12-13, 2012.

Chair, Expert Panel, AMA 2012 Winter Marketing Educator’s Conference, St. Petersburg, Florida, February 17-19, 2012.

Speaker, MASB Winter Board Meeting & Summit 2012, St. Petersburg, Florida, February 16-17, 2012.

9th PSI Conference, Salt Lake City, Utah, February 2-5, 2012.

Speaker, “Survive and Thrive in Today’s Economy: Do You Have What it Takes?,” Annual Toolbox Series, Main Center for Creativity, Portland, Maine, January 11-12, 2012.

Main Center for Creativity, Portland, Maine, Innovation presentation, November 16, 2011.

CMO Collective, New York, New York, November 7-9, 2011.

AMA/Sheth Doctoral Consortium, Stillwater, Oklahoma, June 15-18, 2011.

MSI: “Marketing Meets Wall Street II,” Boston, Massachusetts, May 12-14, 2011.

MSI: “Fifty Years Ahead,” Boston, Massachusetts, April 25-27, 2011.

AMA 2011 Winter Marketing Educator’s Conference, Austin, Texas, February 18-21, 2011.

MASB Winter Board Meeting & Summit, “The Next Three Years: Changing the Game,” Austin, Texas, February 17-18, 2011.

University of Utah 8th Annual Product and Service Innovation Conference, Salt Lake City Utah, February 2-5, 2011.

University of Utah 7th Annual Product and Service Innovation Conference, “Marketing Operations,” Salt Lake City, Utah, February 4 – 6, 2010.

MSI The Practice & Impact of Marketing Science, Cambridge, MA January 15-16, 2010.

Fifth International Conference on Brand Management, Asian Centre for Brand Management at the Hong Kong Polytechnic University, Hong Kong, November 30 – December 1, 2009.

Estee Lauder, CLV Group – New York, New York, July 21, 2009.

AMA Sheth Doctoral Consortium, Robinson College of Business, Firm and Strategy,” Track Session Participant, Atlanta, Georgia, June 13-14, 2009.

Estee Lauder, CFO Group – New York, New York, June 1, 2009.

“Ubiquitous Marketing in a Fragmented Age,” Forresters Marketing Forum, Orlando, Florida, April 25, 2009.

MSI Young Scholars Program – Park City, Utah, March 5-8, 2009.

University of Utah 5th Annual Product and Service Innovation Conference, “Measuring Innovation”, Salt Lake City, Utah, February 5 – 7, 2009.

“Measured Thoughts: Assessing New Media and Marketing Choices,” Navigating the New Marketsphere, Orlando, Florida, January 26 - 27, 2009.

Kimberly Clark University – Las Vegas, NV January 18-20, 2009.

“Measuring Innovation,” with George Day and Venky Shankar, *Managing and Measuring Innovation*, The Mack Center Conference, November 7, 2008.

“Marketing Metrics and their Financial Implications,” Australia Marketing Institute Annual Conference, October 22 - 23, 2008.

MSI Meeting, Marketing Metrics for the Connected Organization, “Product Innovation Metrics,” Austin, Texas, September 10 - 12, 2008.

Evidence-Based Marketing Mix Resource Allocation and Planning (AMA-sponsored), Atlanta, Georgia, July 9 - 11, 2008.

“Marketing Metrics,” Executive Analytics Conference, Cary, North Carolina, June 10 - 11, 2008.

“Retail Metrics,” Thought Leadership Conference, Babson College, April, 2008.

MSI Young Scholars Program, Park City, Utah, March 2008.

Wharton MBA Marketing Conference, Philadelphia, PA, Oct. 26 – 27, 2007.

The Practice & Impact of Marketing Science, Philadelphia, Oct. 14 – 16, 2007.

2007 INFORMS Marketing Science Conference, Singapore, June 28 – 30, 2007.

2007 AMA Sheth Foundation Doctorial Consortium, Phoenix, AZ, May 18, 2007.

University of Arizona’s “3rd Annual Thinking Forward: Leadership & Innovation Conference”, Tucson, AZ, March 23, 2007.

4th Annual Product and Service Innovation Conference, University of Utah, Salt Lake City, Utah, Feb. 7 – 11, 2007.

MSI’s 2007 Young Scholars Program, Park City, UT, Jan. 4-7, 2007.

MSI’s December Conference on “Marketing Metrics and Financial Performance”, Boston, MA, December 6-8, 2006.

Golden Gate University Presentation, San Francisco, CA, November 7, 2006.

Northwestern University Presentation, Chicago, IL, July 14, 2006.

Reunion of the 2001 Marketing Science Institute Young Scholars, Santa Fe, NM, May 18-21, 2006.

Yale Center for Customer Insight's 2nd Annual Conference on "Collaborative & Multidisciplinary Research", New Haven, CT, May 4-6, 2006.

Third Annual PSI Conference, Park City, Utah, February 9-11, 2006.

HSM in the Mexico World Marketing Forum, Mexico City. November 10, 2005.

"Marketing Management: A Strategic Perspective" MSI Asian Marketing Conference, Singapore Management University, July 25-26, 2005.

Panel Member: "Customer Value- Co-Creation +Quality" Service Innovations and New Service Business Models Workshop, Penn State University, June 21-22, 2005.

"Optimal Product Variety Over Time," INFORMS Marketing Science Conference, Emory University June 16-18, 2005.

"Marketing Dashboards: A Decision Support System for Assessing Marketing Productivity," INFORMS Marketing Science Conference, Emory University, June 16-18, 2005.

Chair, "Marketing Metrics" session, INFORMS Marketing Science Conference, Emory University June 16-18, 2005.

"Marketing Dashboards" 2005 AMA Winter Educators Conference, San Antonio, TX Feb. 11-13, 2005.

2005 Product and Service Innovation Conference, Park City, Utah Feb, 10-11, 2005.

MSI Young Scholars Conference, Park City, Utah. Jan. 6-9, 2005.

"Optimal Product Variety," with Yogesh Joshi, Winter Product and Process Innovation Conference, Utah, February 2004.

"Contagion in Product Line Expansion," with Marion Debruyne, TIMS Conference, Atlanta, GA, October 2003.

"Doing Research on Who's Buying on the Internet," The Wharton Marketing Club, Philadelphia, PA, February 11, 1999.

"Advertising Budgeting: A Report from the Field," with Paul Farris and Erv Shames, MSI-MAX Project, New York, NY, November 18-19, 1998.

"The Digital Era: Implications for the Supply Chain," with Marshall Fisher, The Digital Marketing Conference, Philadelphia, PA, October 23, 1998.

"Marketing Strategies That Make a Difference," Equipment Leasing Association, Atlanta, GA, October 18-20, 1998.

- “Building Cross-Institutional Bridges,” with Paul Root, International Academy of Management (IAM), New York, NY, May 28-29, 1998.
- “Obstacles to Variety,” Wharton Fishman-Davidson Variety Workshop, The Wharton School, January 8, 1997.
- “Product Variety: Industry Applications,” Product variety Management Conference, Center for Technology Management at the University of California at Los Angeles, January 31 - February 1, 1997.
- “Competitive Marketing Strategy,” CEO Speaker Series, Taipei, Taiwan, January 21, 1997.
- “The Dynamics of Competitive Marketing Strategies,” Interdisciplinary Center for the Study of Business, Law, and Technology, December 21 - January 3, 1997.
- “Internet Links on the Cuffs of Other Websites,” with Ronald C. Goodstein, Marketing Science Conference, Berkeley, CA, March 21-24, 1997.
- “Marketing Strategy in a Dynamically Changing Environment,” International Forum, Steinberg Conference Center, September 13, 1997.
- “Budget Allocation Process for Media, Products, and Geographics,” (moderator) Marketing Science Institute, Workshop on Managing Advertising Expenditures (MAX), Boston, MA, September 17-19, 1997.
- “When &#!# (Bad Stuff) Happens to Good Companies,” Association for Consumer Research, Denver, CO., October 17-19, 1997.
- “Consumer Brand Loyalty’s Impact on the Relationship Between Distribution and Market Share,” with Paul Farris, Marketing Science Conference, University of Florida, Gainesville, FL, March 1996.
- “Managing Product Variety: A Study of the U.S. Bicycle Industry,” with Karl Ulrich, Taylor Randall, and Marshall Fisher, INFORMS, Washington, D.C., May 1996.
- “The Influence of Product Line Extent of Brand Equity,” with Karl Ulrich, Taylor Randall, and Marshall Fisher, 1996 Manufacturing and Service Operations Management Conference, Institute for Operations Research and the Management Sciences, Dartmouth College, Hanover, NH, June 24-25, 1996.
- “Decision Support Systems for Managerial Decisions,” NYU/Columbia Choice Symposium, June 1996.
- “Marketing in a Fast Cycle Environment/Time to Market,” Software Development and Marketing for Competitive Advantage Program, IC² Institute, The University of Texas at Austin, March 20-22, 1996.
- “Marketing Pedagogy,” Marketing Doctoral Consortium, Boulder, CO, University of Colorado, July 1996.
- “How Managers Reach their Pricing Decisions (and How They Should).” Presented at The Seventh Annual U.S. Pricing Conference, Chicago, Illinois, April 18-21, 1994.
- “Processes for Developing Integrative/Cross Disciplinary Courses.” Presented at the 1994 Summer Marketing Educators' Conference, San Francisco, California, August 6-9, 1994.

- 1994 Summer Marketing Educators' Conference, Track Chair for the Education Track, August 6-9, 1994, San Francisco, California.
- "Impact of Availability/Access (Information and Distribution)," with Paul Farris. Paper presented at the Value of Marketing Conference, Stanford, California, August 9, 1994.
- "Making the Most of Your Marketing Dollars," presented at the Drive Marketing Excellence: Evaluate Marketing Effectiveness Through Measurement & Analysis, Institute for International Research, Chicago, November, 1994.
- "How Managers Make Pricing Decisions," presented at the Pricing Advisor's Pricing Conference and Seminar, Chicago, November, 1994.
- "The Relationship between Distribution (Retail Availability) and Market Share," with Paul Farris. Presented at the Empirical Generalizations in Marketing Conference, The Wharton School, February 16-18, 1994.
- "Are There Strategic Laws or Principles?" Marketing Science Conference, Seattle, Washington, March 1988.
- "Factors Affecting Competitive Reactions," with Hubert Gatignon and Venkat Ramaswamy, Marketing Science Conference, Seattle, Washington, March 1988.
- "Marketing Pedagogy," Summer Educator's Conference, American Marketing Association, Chicago, Illinois.
- "Commercial Clutter: Effects of 15-Second Television Ads on Consumer Recall," with Scott Ward, Terence A. Oliva, and Victoria Taylor, Association for Consumer Research, *Advances in Consumer Research*, Hawaii, October 1988.
- "An Empirical Analysis of the Determinants of Competitive Rivalry," with Hubert Gatignon and Venkatram Ramaswamy, ORSA/TIMS Conference, Seattle, Washington, March 1988.
- "Developing A Promotion Expert System," Marketing Science Conference, with John M. McCann, Paris, France 1987.
- "Conjoint Analysis Reliability: Empirical Findings," with John Bateson and William Boulding, Association for Consumer Research, Toronto, Ontario, October 1986.
- "Marketing Techniques of Japanese Firms with Operations in the U.S." with Toshi Taga, ORSA/TIMS, Brisbane, Australia, August 1986.
- "Holistic Conjoint," with Caroline Henderson, *Association for Consumer Research Proceedings*, Volume XIII, Ed. Richard Lutz, Vegas, October 1985, pp. 282-285.
- "Definition and Nature of Advertising-Price Interactions," with Paul W. Farris, American Marketing Association, Washington, August 1985.
- "Using PIMS Data for Strategic Decision Making," with William Boulding, ORSA/TIMS, Atlanta, November 1985.

- “Testing an Optimal Control Model of Promotion Response,” with Steve Garrett, ORSA/TIMS Conference, Houston, Texas, November 1984.
- “Structural Solutions to Strategic Problems,” with William Boulding, Marketing Science Conference, Chicago, Ill., March 1984.
- “Structural Solutions to Strategic Issues,” with William Boulding, Marketing Science Conference, Chicago, Illinois, February 1984.
- “The Impact of Price Levels on Product Line Demand,” with Hubert Gatignon, *AMA Causal Modeling Conference Proceedings*, 1983, Sarasota, Florida, pp. 120-8.
- “The Advertising Frequency Response Function: Testing Differences Across Brands,” with Hubert Gatignon, ORSA/TIMS National Meetings, November 1983.
- “An Optimal Control Approach to Response to Promotions,” with Stephen E. Garrett and Shiv K. Gupta, ORSA/TIMS National Meetings, November 1983.
- “Organizing Organizational Choice,” with Robert J. Thomas and Rowland Moriarty, presented at ORSA/TIMS Market Measurement Conference, March 1982.
- “Estimating Consumer Response to Advertising from Cross-Sectional Survey Data,” with Paul W. Farris and William Moulton, ORSA/TIMS, Toronto, May 1981.
- “Projecting Served Market Growth for Strategic Planning Decisions,” with John McCann, *Marketing Strategy – Controlling the Marketing Effort*, 7th International Research Seminar in Marketing, Senanque, France, June 1980, pp. M.1-M.17.
- “Consistency in Relative Advertising and Relative Pricing Strategies: A Cross-Sectional Analysis of the PIMS Data,” with Paul W. Farris, *Marketing Measurement and Analysis, Proceedings of ORSA/TIMS Special Interest Conference*, edited by David B. Montgomery and Dick R. Wittink, March 26-28, 1979, pp. 35-54.
- “Averaging Individual Probabilities for the Prediction of Brand Switching Behavior,” ORSA/TIMS, Hawaii, June 1979.
- “Developing Marketing Strategy for Public Transportation: Insights for Attitude-Behavior Research,” with Christopher H. Lovelock, International Seminar in Marketing, Senanque, France, June 1978.
- “Robustness of Unit and Equal Weighting Linear Models for Dynamic Multivariate Decisions,” with Herbert Moskowitz, Doyle L. Weiss and Kah Kee Chung, *Modeling and Simulation; Proceedings of the Ninth Annual Pittsburgh Conference*, Vol. 9, Part 2, University of Pittsburgh, 1978, pp. 575-582.
- “Analysis of Dynamic Product Planning via the Principle of Optimality,” with Herbert Moskowitz, *Modeling and Simulation; Proceedings of the Ninth Annual Pittsburgh Conference*, Vol. 9, Part 2, University of Pittsburgh, 1978, pp. 583-591.
- “Can the Multi-Attribute Attitude Model Be Utilized to Predict Probabilities of Brand Choice?” *Advances in Consumer Research*, Vol. IV, 1976, pp. 111-16.
- “A Method for Analyzing Interdependent Decisions – Marketing Applications,” with Herbert Moskowitz, *AIDS Proceedings*, 1976 National AIDS meeting, November 10-12, 1976.

“Conditional Versus Unconditional Analysis of Dynamic Decisions,” with Herbert Moskowitz, Institute Paper No. 450, Institute for Research in the Behavioral, Economic and Management Sciences, Krannert Graduate School of Industrial Administration, Purdue University, April 1974. Presented at the Midwest AIDS Conference, May 1974.

“Halo Effects in Brand Belief Measurement: Implications of Attitude Model Development,” with William L. Wilkie and John M. McCann, *Proceedings, Fourth Annual Conference*, Association for Consumer Research, November 1973.

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Article in the Sino-Manager (Chinese magazine) regarding speaking at a joint meeting WEMBA students and CEIBS students, pp.126-132.

Article in *Business+Strategy* on Marketing Metrics.

* Intercollegiate Case Clearing House, Soldiers Field, Boston, MA 02163

Several citations in *Wall Street Journal*, *New York Times*, *Sports Illustrated*, *Knowledge@Wharton*.

2013

- “Nuts & Bolts – Attribution: In Your Face, Last Clickers!” Target Marketing Mag, <http://www.targetmarketingmag.com/article/marketing-attribution-think-long-term-say-google-wharton-professor/1#>.
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PROFESSIONAL AFFILIATIONS

American Marketing Association
Association for Consumer Research
Beta Gamma Sigma Society
Marketing Science Institute, Executive Directors Council
ORSA/TIMS

INDUSTRIAL EMPLOYMENT

Hoffman-LaRoche Pharmaceuticals, Sauter Laboratories, Clifton, New Jersey, Summers, 1970 and 1971:
Marketing Department; major responsibilities consisted of training of salesmen, merchandising and sales.

Management Education: More than 300 companies.

Consulting:

Marketing Consulting Activities have involved a variety of firms, such as:

Google
Intel
Zero Hora
Hewlett Packard, Palo Alto
Intercontinental Hotels, New York, New York
Rohm and Haas, Philadelphia
Dow Chemical, Midland, Michigan
British Airways, London, England
Johnson & Johnson
Novartis
SCJohnson
Shell Oil

Boards:

General Information, Philadelphia, Pennsylvania, Board of Directors, 1982-1986
American Councils, National Board of Senior Advisors, 1991 – 1999
MEE Productions, Board of Directors, 1991-1997
Fleisher Art Memorial, Board of Directors, 1997-2006
And1, Board of Directors, 1993-2006
Advanced Competitive Strategies, Inc., 1985-2001
Bizrate/Shopzilla, Board of Directors, 1996-2006
Xmpie, Board of Directors, 2001-2006
CMO Partners, 2004 – 2007
Charles Coolidge Parlin, Board of Governors, 2007 – 2008
Marketing NPV, Managing Partner, 2007 – 2011
American Marketing Association, Board of Directors, 2007 – 2014

- American Marketing Association, VP Treasurer/Secretary, 2009 – 2010
- American Marketing Association, Chairman Elect, 2011-2012
- American Marketing Association, Chairman, 2012-2013
- American Marketing Association, Immediate Past Chairman, 2013-2014

Marketing Accountability Standards Board, Charter Director, 2010 – Current
Site Intelligence/iJento, 2010 – 2012

Marketing Science Institute – Former Executive Director
mActivity Board of Directors, 2012 – Current
Responsible Research in Business Management (RRBM), Working Board: 2014 – Current Chair: 2021 –
2023, Past Chair: 2023 – Current
Philadelphia Ballet, 2019 – Current
SmarterAI, 2020 – 2024

Advisory Boards

ISH
Kinnos
IPSS
ISBM
BazaarVoice
VoiceStar
Hooja
BuySafe
Merchant Circle
PetSmart
Mentor Tech
IPSS
Wharton Publishing
Knowledge@Wharton
Camileonheels
LandRoller
Commission on Graduates of Foreign Nursing Schools
Fallon, McElligott & Rice Advertising Agency, Minneapolis, Minnesota Board of Consultants, 1982 - 1986
American Council of Teachers of Russian, American Council for Collaboration in Education and Language
Study (ACTR-ACCELS); Board of Senior Advisors
Senior Homes
MarketShare
Center of Environmental Intelligence (CEI)