CAROLYN VICTORIA DELLER

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ACADEMIC POSITIONS

The Wharton School, University of Pennsylvania

Philadelphia, PA July 2018 -

Assistant Professor of Accounting

Clock extensions for birth of second child (May 2018), COVID-19 pandemic,

and long-term medical condition (post-concussion syndrome)

Lecturer of Accounting July 2017 – June 2018

Department of Accounting and Business Information Systems,

Melbourne, Australia

The University of Melbourne

Lecturer 2010 Senior Tutor 2008 - 2009

EDUCATION

Harvard Business School

Boston, MA March 2018

Doctor of Business Administration, Accounting and Management

Dissertation: Identifying, Measuring, and Communicating Employee Fit Through Formal Control Mechanisms: Evidence from the Field

The Institute of Chartered Accountants in Australia

Melbourne, Australia

June, 2011

Graduate Diploma of Chartered Accounting

Merit in all five modules, best in Victoria in three modules, best in Australia

in one module, best in Victoria overall for the 2010/2011 year

Melbourne, Australia November, 2009

The University of Melbourne Bachelor of Commerce (Honors)

Concentration: Accounting High distinction average

RESEARCH AND TEACHING INTERESTS

Management control systems, especially those used by firms to manage their human Research:

capital or improve their environmental, social, and governance performance

Teaching: Management accounting and control

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REFEREED PUBLICATIONS* (Published or Forthcoming)

- 1. Amiraslani, H., C. Deller, C. Ittner, and T. Keusch. 2024. "Board Risk Oversight and Environmental and Social Performance." *Journal of Accounting & Economics, Forthcoming.*
- 2. Deller, C. and J. Michels. 2024. "The Effect of Weather on Subjective Performance Evaluation." *Journal of Management Accounting Research, Forthcoming.*
- 3. Deller, C. 2023. "Beyond Performance: Does Assessed Potential Matter to Employees' Voluntary Departure Decisions?" *Journal of Accounting Research* 61(4): 981-1024 (lead article).
 - Best Dissertation Award, Management Accounting Section (2019)
- 4. Casas-Arce, P., C. Deller, F. A. Martinez-Jerez, and J. M. Narciso. 2023. "Knowing That You Know: Incentive Effects of Relative Performance Disclosure", *Review of Accounting Studies* 28(1): 91-125.
- 5. Deller, C., and T. Sandino. 2020. "Who Should Select New Employees, Headquarters or the Unit Manager? Consequences of Centralizing Hiring at a Retail Chain", *The Accounting Review* 95(4): 173-198.
- 6. Deller, C., and T. Sandino. 2020. "<u>Effects of a Tournament Incentive Plan Incorporating Managerial Discretion in a Geographically Dispersed Organization</u>", *Management Science* 66(2): 911-931.
- 7. Deller, C. 2019. "Reflections on Obtaining Archival Data from the Field", *Journal of Financial Reporting* 4(1): 25-36.

WORKING PAPERS*

- 8. Deller, C. and S. Gallino. 2024. "Pay for Quantity or Time? Implications for Work Speed and Quality." *Revising for 3rd round submission*.
- 9. Artz, M., C. Deller, and S. Leonelli. 2024. "You Rate Me and I'll Rate You: Mutual Rating Relationships in Multi-Rater Performance Evaluation Systems." *Revising for 2nd round submission*.
- 10. Deller, C., S. Gallani, and T. Sandino. 2024. "Promoting Core Values with a Values-based Performance Assessment System: A Natural Field Experiment in a Retail Chain."
- 11. Amiraslani, H., C. Deller, C. Ittner and T. Keusch. 2024. "The Importance of Directors' Information Access: Evidence from Board Risk Reporting."
- 12. Deller, C., H. Eyring, S. Li., and L. Stice-Lawrence. 2023. "Textual Feedback as a Control Mechanism: Evidence from Patient Comments."

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^{*} Author names are listed in alphabetical order.

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13. Deller, C., S. Kim, and J. Moran. 2024. The Choice and Design of Emissions-Related Management Controls.

INVITED PRESENTATIONS

2016

2025 Emory University (scheduled) London School of Economics and Political Science (scheduled); ESMT Accounting Junior 2024 Conference; University of Chicago 2023 Harvard Business School; University of Toronto; INSEAD Accounting Symposium; University of Chicago (deferred to 2024 due to ongoing health issue) 2022 Stanford University; University of Utah; National University of Singapore 2021 EdukCircle International Convention on Business (Accounting and Finance); Cornell University; Erasmus Accounting Workshop University of Melbourne (declined due to COVID-19 pandemic); Tuck School of Business, 2020 Dartmouth (declined due to COVID-19 pandemic); Stanford University (rescheduled to 2022); MAS Doctoral Colloquium (speaker, Conducting Archival Field Research) London Business School; Cherry Blossom Conference, George Washington University; Junior 2019 Accounting Faculty Conference, Columbia Business School 2018 Nick Dopuch Accounting Conference, Washington University in St. Louis 2017 University of California – Davis; Arizona State University; University of Pennsylvania; University of Illinois at Urbana-Champaign; University of Southern California; University of Chicago; Emory University; INSEAD; Tulane University

INVITED CONFERENCE PRESENTATIONS BY PAPER

Effects of a Tournament Incentive Plan Incorporating Managerial Discretion in a Geographically Dispersed Organization*

MAS Mid-Year Meeting, Scottsdale, AZ, 2018[^]

AAA Annual Meeting, New York, NY, 2016

University of Notre Dame

3rd AIMA World Conference on Management Accounting, Monterey Peninsula, CA, May 2016 Consortium for Operational Excellence in Retailing, Harvard Business School, MA 2015[^]

Who Should Select New Employees, Headquarters or the Unit Manager? Consequences of Centralizing Hiring at a Retail Chain

Workshop on Empirical Research in Operations Management, The Wharton School, University of Pennsylvania, PA, 2017

Consortium for Operational Excellence in Retailing, The Wharton School, University of Pennsylvania, PA, 2016[^]

MAS Mid-Year Meeting, Dallas, TX, 2016

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Knowing That You Know: Incentive Effects of Relative Performance Disclosure*

GLOBAL Management Accounting Research Symposium, Copenhagen, 2018[^]

13th Workshop on Accounting and Economics, Paris, 2018^

AAA Annual Meeting, New York, NY, 2016[^]

MAS Mid-Year Meeting, New Orleans, LA, 2013[^]

Beyond Performance: Does Assessed Potential Matter to Employees' Voluntary Departure Decisions*

Tilburg Accounting Spring Camp, Tilburg, The Netherlands, 2017

MAS Mid-Year Meeting, San Juan, Puerto Rico, 2017

AAA Annual Meeting, San Diego, CA, 2017

Promoting Core Values with a Values-based Performance Assessment System: A Natural Field Experiment in a Retail Chain*

AIMA World Conference on Management Accounting, Monterey Peninsula, CA, May 2019[^]

AAA Annual Meeting, Washington DC, 2018

GLOBAL Management Accounting Research Symposium, Copenhagen, 2018[^]

MAS Mid-Year Meeting, Scottsdale, AZ, 2018[^]

The Effect of Weather on Subjective Performance Evaluation

MAS Mid-Year Meeting, Houston, TX, 2020

Board Risk Oversight and Environmental and Social Performance

MAS Mid-Year Meeting, 2021 (V)^

12th Conference on New Directions in Management Accounting, 2020 (V)^

Truvalue Labs Academic Roundtable, 2020 (V)

Pay for Quantity or Time? Implications for Work Speed and Quality

MAS Mid-Year Meeting, 2021 (V)

You Rate Me and I'll Rate You: Mutual Rating Relationships in Multi-Rater Performance Evaluation Systems*

GLOBAL Management Accounting Research Symposium, 2022 (V)

MAS Mid-Year Meeting, 2022 (V)

Hawaii Accounting Research Conference, 2022 (V)

The Importance of Directors' Information Access: Evidence from Board Risk Reporting*

Hawaii Accounting Research Conference, 2022 (V)^

V: Virtual

INVITED CONFERENCE DISCUSSIONS & PANELS

Discussion of "Corporate Website-based Measures of Firms' Value Drivers", 2024 MAS Mid-Year Meeting

Discussion of "Sexism, Culture, and Firm Value: Evidence from the Harvey Weinstein Scandal and the #MeToo Movement", 2023 McGill Accounting Research Conference

^{*} May have been presented under a different title

[^] Presented by co-author

Discussion of "Corporate Social Responsibility Committee: International Evidence", 2023 Nanyang Business School Accounting Conference (V)

Discussion of "The Long-Term Effects of Turnover: Evidence from College Football Head Coaches", 2022 AAA Annual Meeting

Discussion of "AI in Accounting: The Costs of Prediction Accuracy in Making Augmented Forecasting", 2022 AAA Annual Meeting

Discussion of "Subordinates' Task Performance When the Supervisor Works from Home", 2022 Information, Markets, and Organizations Conference, Harvard Business School

Discussion of "Inclusive Managers", 2022 Hawaii Accounting Research Conference (V)

Panelist, "Accessing the Field & Conducting Field Research", 2021 CPMRE Field Research Symposium (V)

Discussion, 2020 CPMRE Research Symposium, cancelled due to COVID-19

Discussion of "Fostering Eco-Innovation: The Crucial Role of Management Controls", 2020 New Directions in Management Accounting Conference

Discussion of "A Holistic Framework for Effective Management Control Systems", 2019 AAA Annual Meeting

Discussion of "Walking the Talk in Risk Management: A Complementarity Perspective on How Tone from the Top Influences Risk Awareness", 2019 MAS Mid-Year Meeting

Discussion of "Do Managers Understand the Value of Their Discretionary Spending?", 2018 AAA Annual Meeting

Discussion of "Capacity Changes, Soft and Hard, and Their Impact on the Financial Value of Continuous Improvement Activities", 2018 MAS Mid-Year Meeting

Discussion of "Seeing Where You Stand: From Performance Feedback to Performance Transparency", 2017 AAA Annual Meeting Discussion of "Tainted Executives as Outside Directors", 2017 AAA Annual Meeting

Discussion of "Do First Impressions Last? The Impact of Initial Assessments and Subsequent Performance on Promotion Decisions", 2017 MAS Mid-Year Meeting

Discussion of "Engines, Brakes, or Cameras? Towards an Understanding of the Instrumental Sensitivity of Qualculative Practices and Their Absence in the Course of Complex Innovations", 2016 AAA Annual Meeting

CONFERENCE ATTENDANCE

- 2024 Conference on Field Experiments in Accounting (invited participant); JAE Conference (invited participant); Villanova University Conference (invited participant); Temple University Conference (moderator); ESMT Accounting Junior Conference (presenter); Columbia Management Accounting Conference (invited participant); Fourth Labor and Accounting Group Conference (co-organizer); MAS Mid-Year Meeting (discussant).
- 2023 JAE Conference (invited participant); INSEAD Accounting Symposium (presenter); 2023 Performance Management Field Research Symposium (invited participant); McGill Accounting Research Conference (discussant); Information, Markets, and Organizations Conference, Harvard Business School (invited participant); Kapnick Accounting Spring Conference, University of Michigan (invited participant); Nanyang Business School Accounting Conference (discussant); Third Labor and Accounting Group Conference (co-organizer, moderator); Junior Accounting Faculty Conference, Columbia Business School (invited participant); FARS Mid-Year Meeting.
- Winter Warm-Up Conference, University of Miami (invited participant); JAE Conference (invited participant); Nick Dopuch Conference, Washington University (invited participant); AAA Annual Meeting (discussant); Information, Markets, and Organizations Conference, Harvard Business School (discussant); Emerging Management Accounting Scholars Symposium at UIUC (invited participant); Second Labor and Accounting Group Conference (co-organizer, moderator); Hawaii Accounting Research Conference (presenter, discussant, moderator); MAS Mid-Year Meeting (presenter, archival track chair).
- JAE Conference (invited participant); JAR Second Registered Reports Conference (invited participant); Stanford Summer Camp (invited participant); CPMRE Field Research Symposium (panelist); Erasmus Accounting Workshop (presenter); First Labor and Accounting Conference (co-organizer, moderator); MAS Mid-Year meeting (presenter).
- 2020 RAST Conference (invited participant); Tilburg Winter Camp (invited participant); JAE Conference (invited participant); Truvalue Labs Academic Roundtable (presenter); Junior Accounting Faculty Conference, Columbia Business School (invited participant); FARS Mid-Year Meeting; MAS Doctoral Colloquium (presenter); MAS Mid-Year Meeting (presenter).
- JAE Conference (invited participant); Nick Dopuch Conference, Washington University (invited participant); Workshop on Empirical Research in Operations Management at Wharton (invited participant); AAA Annual Meeting (discussant, moderator); INSEAD Accounting Symposium (invited participant); Consortium for Operational Excellence in Retailing at Harvard Business School (invited participant); Cherry Blossom Conference, George Washington University (presenter); Junior Accounting Faculty Conference, Columbia Business School (presenter); AAA New Faculty Consortium; MAS Mid-Year Meeting (discussant).
- Nick Dopuch Conference, University of Washington (presenter); RAST Conference (invited participant); Wharton People & Organizations Conference (invited participant); Workshop on Empirical Research in Operations Management at Wharton (invited participant); AAA Annual Meeting (presenter, discussant); MAS Mid-Year Meeting (discussant).

- JAE Conference (invited participant); Wharton People & Organizations Conference (invited participant); Workshop on Empirical Research in Operations Management at Wharton (presenter); AAA Annual Meeting (discussant, moderator); Tilburg Accounting Spring Camp (presenter); Wharton Accounting Spring Conference (invited participant); Consortium for Operational Excellence in Retailing at HBS (invited participant); MAS Mid-Year Meeting (presenter, discussant).
- 2016 Accounting PhD Rookie Recruiting and Research Camp (presenter); JAE Conference (invited participant); Notre Dame Department of Accountancy Fall Research Conference (invited participant); AAA Annual Meeting (presenter, discussant, moderator); GLOBAL Management Accounting Research Symposium at Michigan State University; Information, Markets and Organizations Conference, Harvard Business School (invited participant); 3rd AIMA World Conference on Management Accounting (presenter); MAS Mid-Year Meeting (presenter).
- 2015 Consortium for Operational Excellence in Retailing at Harvard Business School (invited participant); AAA/Deloitte/J. Michael Cook Doctoral Consortium (invited participant); Information, Markets and Organizations Conference, Harvard Business School (invited participant).
- 2014 Information, Markets and Organizations Conference, Harvard Business School (invited participant); Consortium for Operational Excellence in Retailing at Wharton (invited participant); MAS Mid-Year Meeting and Doctoral Consortium.
- 2013 GLOBAL Management Accounting Research Symposium at Michigan State University; Information, Markets and Organizations Conference, Harvard Business School (invited participant); Consortium for Operational Excellence in Retailing at Harvard Business School (invited participant).
- 2012 AAA Annual Meeting; Information, Markets and Organizations Conference, Harvard Business School (invited participant).
- 2010 AAA Annual Meeting; AFAANZ Conference (presenter).
- 2009 University of New South Wales National Honors Colloquium (presenter).

TEACHING EXPERIENCE

The Wharton School, University of Pennsylvania

Accounting 102 – Strategic Cost Analysis (previously Managerial Accounting)

Spring: 2018 –

Spring 2024 (2 sections; standard teaching load)

Spring 2022 (2 sections; standard teaching load)

Spring 2021 (3 sections; standard teaching load)

Spring 2020 (3 sections; standard teaching load)

Spring 2019 (2 sections; standard teaching load less one section reduction for birth of child)

Spring 2018 (2 sections; standard teaching load less one section reduction for first year teaching)

Harvard Business School

Teaching Fellow– Executive Education Program (for Professor Eugene Soltes)

2014 - 2015

Teaching Assistant – Designing Competitive Organizations, MBA Elective Curriculum (for Professor Bob Simons)

Spring, 2014

Teaching Assistant – Financial Reporting & Control, MBA Required Curriculum (for Professor Dennis Campbell)

Fall, 2013

Teaching Fellow – MBA Analytics Program

2013, 2014 (Summers)

Department of Accounting and Business Information Systems, The University of Melbourne (Full-Time)

2008 - 2010

Lecturer / Subject Coordinator – 306-201 Cost Management

Senior Tutor – 306-201 Cost Management; 306-660 Accounting for Decision Making; 306-107 Accounting Reports & Analysis; 306-108 Accounting Transactions & Analysis

Department of Accounting and Business Information Systems,

2007

The University of Melbourne (Casual)

Casual Tutor – 306-107 Accounting Reports & Analysis; 306-108 Accounting Transactions & Analysis

SERVICE

External service

Ad hoc reviewer, journals:

Journal of Accounting and Economics

Journal of Accounting Research

Accounting, Organizations and Society

The Accounting Review

Advances in Management Accounting

Contemporary Accounting Research

Journal of Management Accounting Research

Management Accounting Research

Management Science

Organizational Behavior and Human Decision Processes

Review of Accounting Studies

Member of *The Accounting Review* data and analysis integrity task force: 2024.

Archival track co-chair:

MAS Mid-Year Meeting, 2023, 2022.

Ad hoc reviewer, conferences:

AAA Annual Meeting, 2020, 2018, 2017, 2016.

FARS Mid-Year Meeting, 2022, 2018.

MAS Mid-Year Meeting, 2024, 2021, 2020, 2019, 2018, 2017.

Hawaii Accounting Research Conference, 2024, 2022.

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Session moderator, conferences:

Hawaii Accounting Research Conference, 2022.

Labor and Accounting Group Conference, 2023, 2022, 2021.

AAA Annual Meeting, 2019, 2017, 2016.

Best paper committee member:

MAS Mid-Year Meeting, 2021.

Founding member; conference committee, 2024, 2023, 2022, 2021:

Labor and Accounting Group

Internal Service

Dissertation Committee Member (Joseph Moran, exp graduation: May 2025)

Reading Committee Member (Joseph Moran, 2023)

Summer Paper Advisor (Joseph Moran, 2022)

Co-Organizer, Department Seminar Series and Conference	2022 - 2024
Organizer, Department Junior Faculty & PhD Student Brown Bag Series	2019 - 2022
Member, Department Rookie Recruiting Committee	2019, 2021
Faculty Affiliate, Rodin College House	2019 - 2021

OTHER PROFESSIONAL EXPERIENCE

KPMG Melbourne, Australia Senior Accountant 2010 – 2011

Private Enterprise Division, Tax & Accounting Group

Assistant Accountant 2004 – 2006

Middle Market Advisory Division, Tax & Accounting Group

AWARDS AND HONORS

- Management Science Excellence in Reviewing Award, 2023
- Dorinda and Mark Winkelman Distinguished Faculty Scholar, 2022-2023, 2023-2024
- MAS Best Early Career Researcher Award, 2022
- FARS Excellence in Reviewing Award, 2022 FARS Mid-Year Meeting
- Wharton Teaching Excellence Award, 2021, 2020
- MAS Outstanding Reviewer Award, 2021 MAS Mid-Year Meeting
- MAS Outstanding Reviewer Award, 2020 Annual Meeting
- MAS Best Dissertation Award, 2019
- 2010/2011 Victoria Candidate of the Year, 2011, The Institute of Chartered Accountants in Australia (ICAA)

- Victoria Candidate of the Module and Pass with Merit, Ethics & Business Application Module, 2011,
 ICAA
- Student Speaker at Dean's Awards Night, 2010, The University of Melbourne
- Pass with Merit, Management Accounting & Analysis Module, 2010, ICAA
- Victoria Candidate of the Module and Pass with Merit, Taxation Module, 2010, ICAA
- Valedictorian, 2009, The University of Melbourne
- Pass with Merit, Audit & Assurance Module, 2009, ICAA
- National Candidate of the Module, Victoria Candidate of the Module and Pass with Merit, Financial Accounting & Reporting Module, 2008, ICAA
- Kinsman Studentship Award, 2010, The University of Melbourne
- Lou Goldberg Honours Prize in Accounting, 2009, The University of Melbourne
- Accounting & Business Information Systems Honours Medal, 2009, The University of Melbourne
- Sothertons Prize for Studies in Advanced Auditing & Assurance Services, 2008, The University of Melbourne
- Dean's Honours List for Outstanding Academic Achievement, 2006 / 2005 / 2004, The University of Melbourne
- CPA Australia Second Year Accounting Prize, 2006, The University of Melbourne
- Charles Sindrey Prize for Cost Management, 2006, The University of Melbourne

PROFESSIONAL MEMBERSHIPS AND ACTIVITIES

- Member, American Accounting Association (Management Accounting Section), 2012 –
- Member, Institute of Chartered Accountants in Australia, 2011 2014 (currently inactive)

PERSONAL INFORMATION

- Australian citizen
- US green card holder